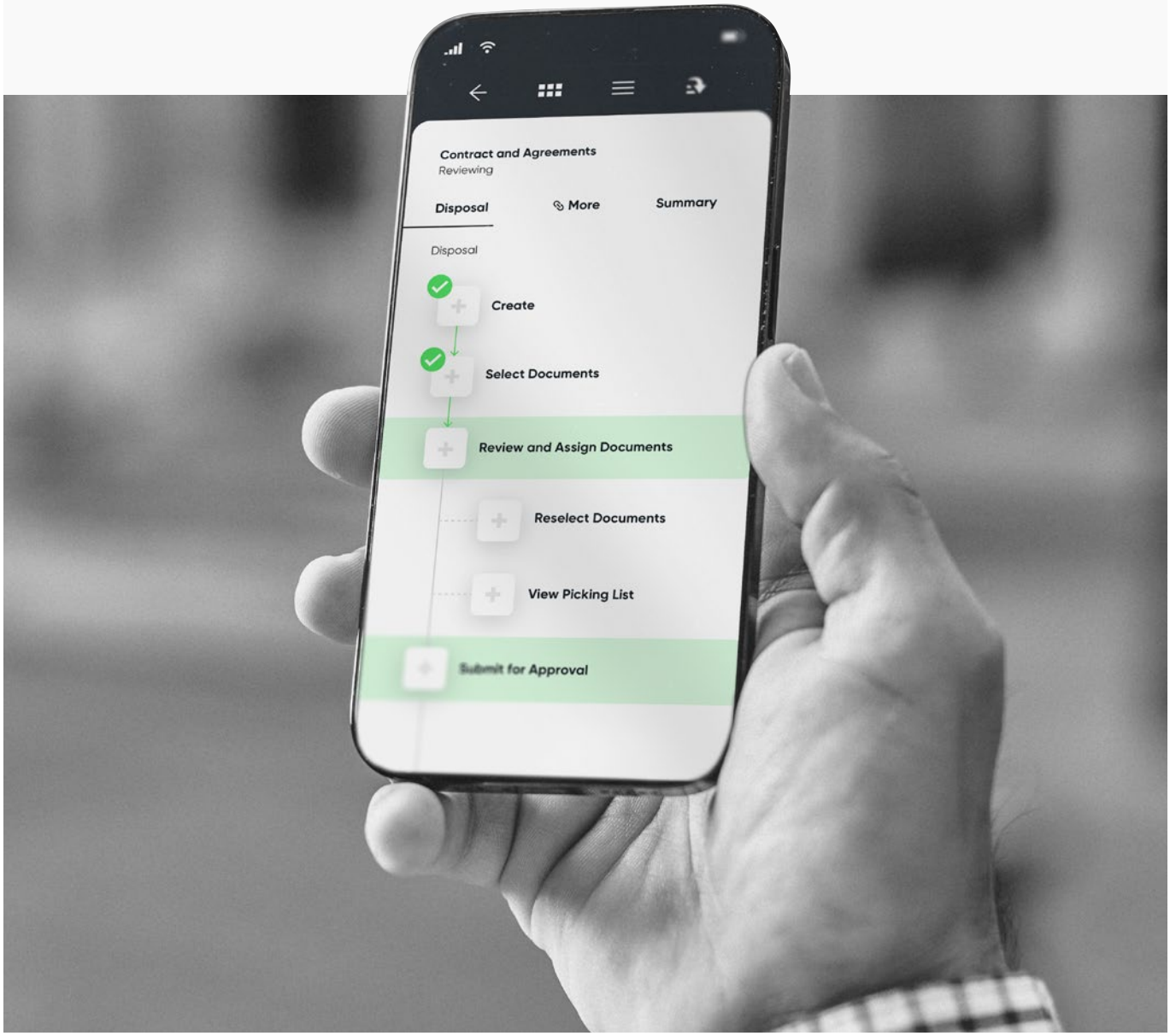
technology1

Enterprise Content Management



Running an organisation isn't easy, but managing your content can be

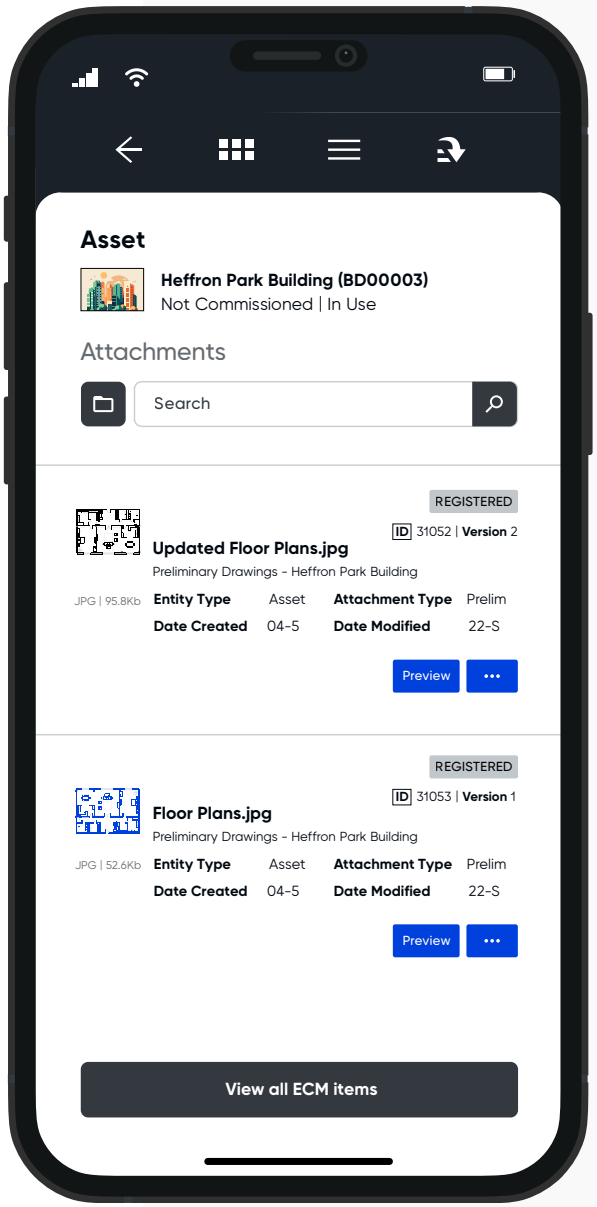
Introducing TechnologyOne's Enterprise Content Management, a SaaS solution to give you complete control over your entire document management process and power your success for the future.

Organisations today face many challenges: remote workforces, multiple offices, a constantly growing volume of documentation and content, and tighter regulatory controls.

Add to that the decentralised ownership of information – where once a team of people acted as the "guardians" of a company's records, today almost every employee is both creator and manager of information. This makes managing the vast amount of company documentation even more challenging.

To address these challenges, modern organisations incorporate robust information and records management capabilities within their enterprise solutions.

Embedding information management within your ERP ensures immediate access to relevant data during workflows, enhancing productivity and decision-making. Employees can quickly retrieve accurate, up-to-date information, enabling faster responses to challenges and opportunities across their core solutions.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Attachments
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Updated Floor Plans.jpg
Preliminary Drawings - Heffron Park Building
JPG | 95.8Kb
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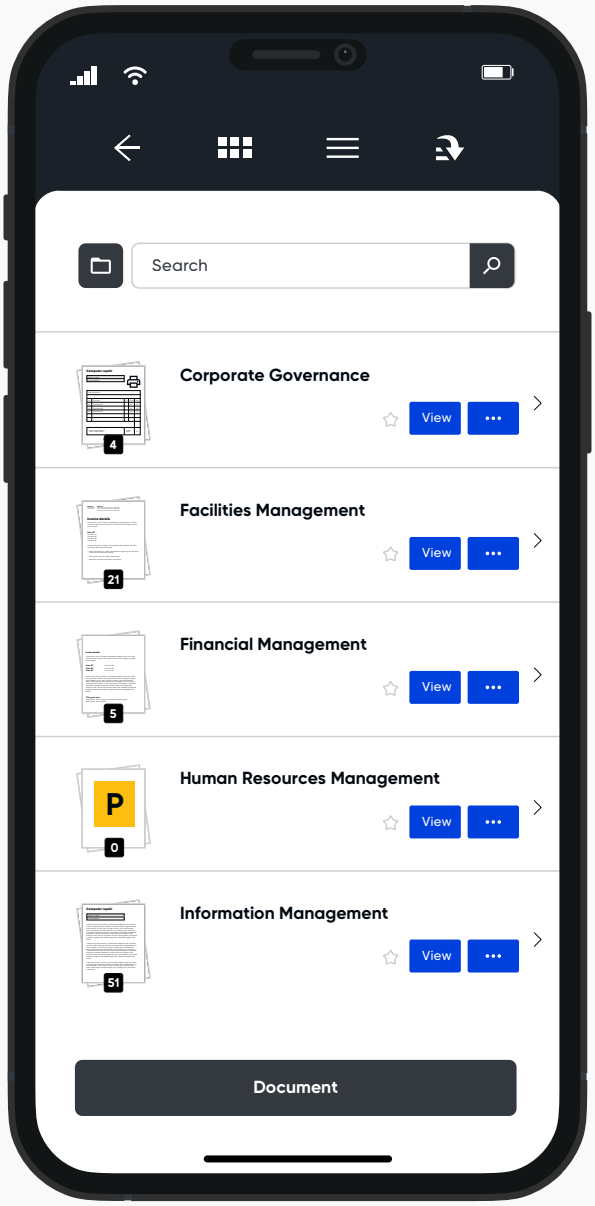
Preview
View all ECM items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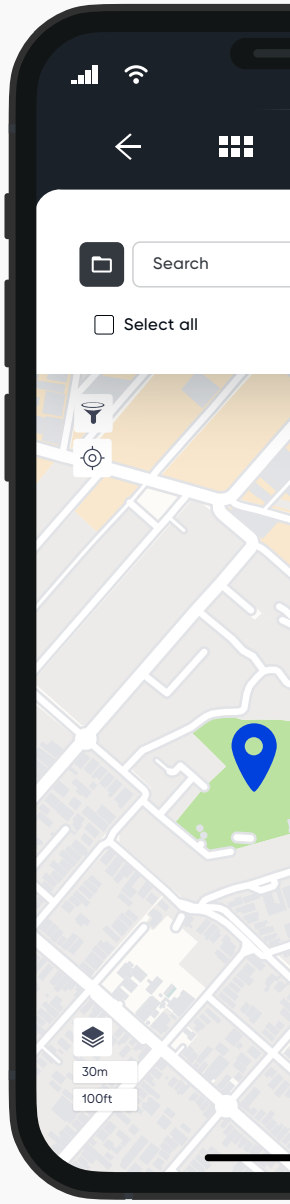
Search
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"We've slashed customer wait times, reduced our error rate and improved our customer experience out of sight."

CITY OF
MITCHAM

We solve the complex to simplify life for our community

With more than 37 years' experience, TechnologyOne has pioneered Software as a Service (SaaS) for local government and higher education, empowering communities with mission-critical solutions.

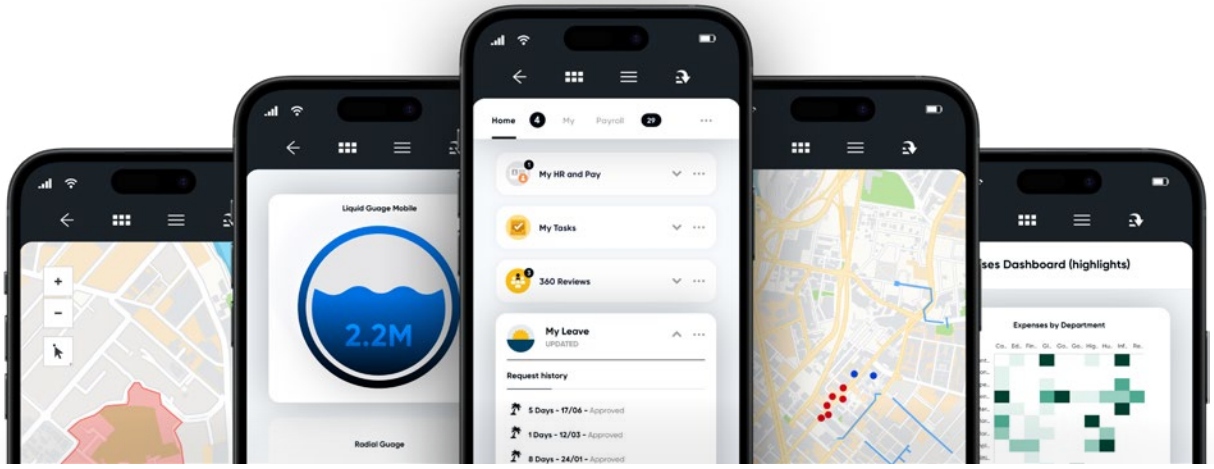
Our deep understanding and engagement with our key markets means we are able to deliver integrated, preconfigured solutions that provide proven practice, streamline implementation and reduce time, cost and risk for our customers.

We are the only company offering true global SaaS solutions, harnessing industry expertise, innovative technology and user-centred design to present unparalleled digital experiences.

Our global software enables our customers to embrace the digital revolution and an exciting new world of possibilities in a cloud-first, mobile-first world.

Over 1,300 large-scale companies, government departments and higher education institutions across the globe are supported by TechnologyOne solutions.

Future-proof your organisation with a true SaaS solution



Reinvent your system in a way no legacy software can — Software as a Service (SaaS) leverages the latest technology to deliver speed, security and scalability for your community.

SaaS delivers a mission-critical solution that empowers your organisation to provide compelling digital experiences — on any device, anywhere, at any time.

Only through the power of SaaS can your organisation embrace cutting-edge simplicity that offers a single source of truth and ensures your systems are guarded with defence-level security.

With continual upgrades, including two yearly major releases and weekly patches, empower your community with a best-in-class solution in an ever-changing environment.

One place to store, one place to search

Easily and efficiently capture, store, use and manage your content by centralising its storage with our next-generation Electronic Document and Records Management System (EDRMS).

Uncover content faster

Enable your staff to find and gather the most relevant information quickly with our powerful search functionality across all stored documents.

Easily collaborate

Effortlessly manage, capture, govern and exchange information securely from any device, anywhere, at any time.

Know your data

Understand your content with real-time analytics and reporting and reduce your risk with powerful auditing and security.

User-friendly experience

A consistent, simple and easy-to-use interface no matter the device a user is accessing it on to store, access and distribute content, documents, and records.

Automate compliance

Simplify records compliance with documents automatically inheriting compliance through our enterprise software attachment grids.

Always up-to-date

Your organisation will be at the forefront of innovation with continual and automatic upgrades and releases all covered by one annual fee.

Secure & scalable

The highest security and privacy measures and scalability for future growth. Trusted by top Australian and New Zealand governments, authorities, businesses and education providers, our stringent cyber security safeguards data and protects your systems.

Capture, collaborate and connect your content

Enterprise Content Management is a modern, intuitive and robust solution that enables you to easily and efficiently capture, store, use and manage content within your enterprise solution, from any device, anywhere, at any time.

Consolidate and centralise the storage of all your business documents meaning you have one singular location to search when you need to find content and facilitate seamless collaboration leading to enhanced outcomes.

The system is embedded seamlessly into our enterprise solution, reducing integration issues and ensuring a smooth user experience. Document Management and Records Compliance is made easy with documents and records effortlessly funnelled into your central repository.

Manage information assets throughout their lifecycle, from creation to disposal, implemented as the cornerstone of our broader ERP solutions, or as a standalone solution to meet your specific needs.

Enterprise Content Management

Document and Records Management

Make life simpler with a robust, proven records management solution to ensure records are appropriately managed, secured and made accessible over time.

Native and Embedded

Simplify information management across your TechnologyOne ERP with Enterprise Content Management seamlessly embedded into our solutions. Information is accessible when and where it is needed, without complex, costly and inefficient integrations.

Extensive Search Capabilities

Uncover the information you need fast with a simple, intuitive, full-text search interface that embeds with your core business systems.

Integration

Enable simpler document creation, capture and editing with seamless integration to applications such as Microsoft 365, including SharePoint, Outlook, and Google Workspace. Empower your enterprise with a comprehensive array of web services to enhance collaboration and compliance across your organisation.

Reporting and Analytics

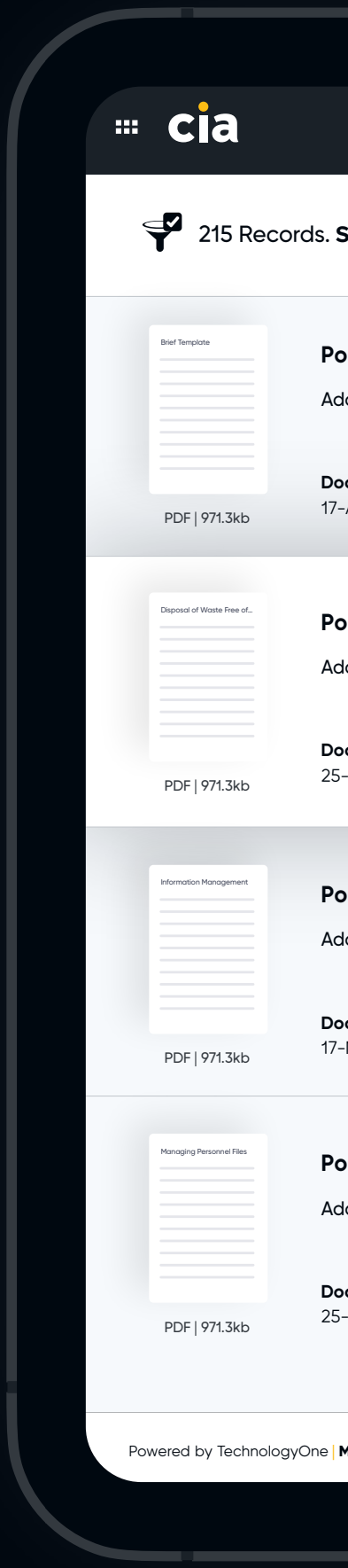
Unlock the information within your solution with a set of standard reports and dashboards covering security, integrity, tasks, auditing and usage to provide better data analysis, insights and effective decision making.

Records Compliance

Prioritise compliance with controls built into policies to manage the retention and disposal of documents. Identify, prepare and transfer digital records in accordance with relevant archival authorities for long-term preservation.

Auditing

Easily produce a clear trail of the document history and proof of the security controls in place to protect sensitive information.



elect a record to view.

Community Grants Policy Review

licy - Brief Template

opted by Council: 27 May

Document Set ID 24890

Version 03

cument Date	Class Name	Author
Apr	Template	Smith, John

licy - Disposal of Waste Free of Charge

opted by Council: 27 May

Document Set ID 26426

Version 01

cument Date	Class Name	Author
Apr	All Staff Open Access	Jones, Mary

licy - Information Management

opted by Council: 27 May

Document Set ID 271218

Version 02

cument Date	Class Name	Author
Mar	Draft	Kent, Emily

licy - Managing Personnel Files

opted by Council: 27 May

Document Set ID 24626

Version 01

cument Date	Class Name	Author
Apr	All Staff Open Access	Jones, Mary

Disposal of Waste Free of Cha

1. Head of Power

Local Government Act 2009
Environmental Protection Act 1994

Related Legislation
Waste Reduction and Recycling (Waste Levy) Amendment Regula
Recycling
(Waste Levy) Amendment Act 2019
Waste Reduction and Recycling Act 2011
Environmental Protection (Regulated Waste) Amendment Regulati
Regulation 2008
Corporations Act 2001

2. Objective

To establish eligibility criteria and identify the nature and categor
recycling that can be disposed of free of charge at River City Co
facilities by eligible residents, eligible ratepayers, Council approve
and charitable organisations.

3. Definitions

Charitable Organisations means an entity that–

a) operates on a not-for-profit basis; and

b) is registered as a charity under the Collections Act 1966; and

c) is a Deductible Gift Recipient for the purposes of laws administ
Office of the Commonwealth; and

d) actively and consistently operates a recycling or re-use progra

(i) providing emergency assistance; or

(ii) otherwise supporting the charitable purposes of the entity; a

e) Holds waste levy exemption status under the State of Queensla

Commercial Vehicle means a vehicle registered in a business nam
tonnes gross weight and/or a vehicle being used for commercial

Commercial / Industrial (C&I) Waste means waste defined as C&I
and Recycling (Waste Levy) Amendment Regulation 2019 and incl
restaurants, offices, retail and wholesale businesses, and manufac
green waste delivered by commercial operators, waste produced
Community Groups, Charitable Organisations and residential care

Community Groups and Sporting Organisations means churches,
and other organisations working for the benefit of the wider comm

laking life simple for our community

Security standard	cia
IRAP (OFFICIAL)	✓
IRAP (PROTECTED)	✓
NZ IRD SPS 13/01	✓
ISO/IEC 27001:2013	✓
ISO/IEC 27017:2015	✓
ISO/IEC 27018:2014	✓
ISAE 3402 SOC1	✓
AT-C 205 SOC2	✓
AT-C 205 SOC3	✓
SSAE 18	✓
Cyber Essentials Plus (UK)	✓
Gov.uk	✓
PCI DSS 3.2 SAQ-D	✓

The highest level of cyber security

Secure your digital environment and reputation against threats with stringent protection across your systems.

Through the power of SaaS, continuous and automatic upgrades ensure your organisation has the latest protection against emerging threats.

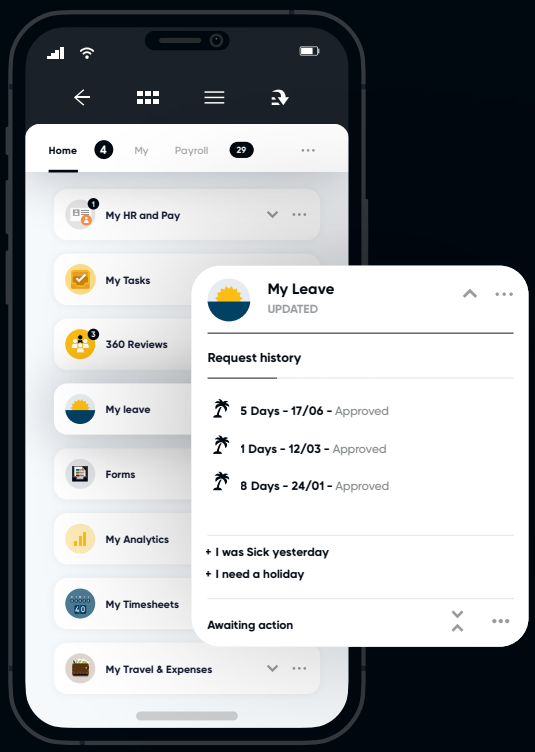
TechnologyOne is an industry-leader in cyber security, with the above security compliance certificates.

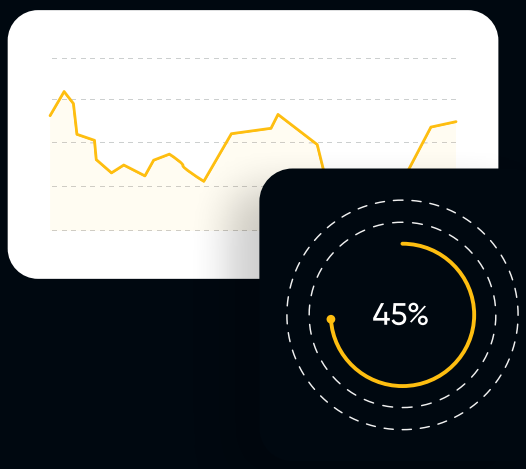
Our ~~code~~ no-code configuration

Tailor our solution for your specific needs with no programming or coding required.

Discover deep functionality for your organisation through an application that adapts to suit your unique needs. CiA is designed to seamlessly integrate with your systems to deliver an interconnected and unparalleled user experience.

Unleash streamlined functionality and cutting-edge efficiency for your organisation with faster time to value.





Real-time dashboards

Organisations must make strategic decisions to future-proof and give themselves a competitive edge.

Thrive in the face of challenges with dashboards that integrate and streamline real-time data to inform future spending and strategic decision-making.

Empower your organisation by improving efficiencies and eliminating manual and duplicated processes, reducing costs and empowering your staff to focus on your community.

SaaS+

With SaaS Plus TechnologyOne, delivers an end-to-end, customer centric solution so you can focus on serving your community.

Maximising our 'Power of One' promise, we're leveraging our unique domain expertise and taking full responsibility for the whole solution experience - reducing risk and saving you time and money.

One plan, one price, one point of call. SaaS Plus delivers:

- An all-inclusive offering tailored to the industries we serve.
- All aspects of TechnologyOne's enterprise solution.
- A single yearly fee covering all costs to implement, run, support and upgrade the solution.

Why SaaS Plus?

SaaS Plus is designed to help solve the three greatest impediments to digital transformation: time-to-value, cost, and complexity. It provides customers with a one-stop-shop, reducing much of the complexity, duplication and risk traditionally involved in ERP projects.

TechnologyOne takes complete responsibility for building, marketing, selling, implementing, supporting and running our enterprise solution for each customer, to guarantee long-term success.

SaaS Plus provides:

- Quantified scope, outcomes and approach
- Improved time-to-value – faster ROI
- Reduced project and organisational risk
- Platform for growth and business efficiency gains
- Accelerated path to a continuous improvement model

Our people

At TechnologyOne, we believe in fostering a culture of innovation, creativity, and collaboration, and have created an environment that allows our people to thrive. This culture is built into the fabric of our business, driving high performance, and underpinning our success.

Our global team of more than 1,300 passionate individuals forms the backbone of our operations. At the heart of our workforce are our more than 400 developers, powering one of the largest Australian-owned Research and Development (R&D) centres for enterprise software. In addition to our R&D centres in Brisbane and Perth, we have offshore centres in Indonesia and Vietnam, extending our capabilities to better support our customers and products.

Our developers are leaders in their field who challenge conventional thinking and go beyond the traditional realms of development methodology.

Driven by a commitment to solving complex business problems for our customers, our team has delivered a massively broad and deep global SaaS ERP solution, competing and triumphing against multinational giants with tens of thousands of staff.

Our customers are our true north guiding the decisions we make, the people we employ and the processes we create. We continue to invest in our Compelling Customer Experience program, which gives our people the ongoing training and support they need to deliver outstanding customer experiences.

About TechnologyOne

TechnologyOne (ASX: TNE) is Australia's largest enterprise software company and one of Australia's top 100 ASX-listed companies, with locations globally.

We provide a global SaaS ERP solution that transforms business and makes life simple for our community. Our deeply integrated enterprise SaaS solution is available on any device, anywhere and any time and is incredibly easy to use. Over 1,300 leading corporations, government agencies, local councils and universities are powered by our software.

Since 1987, we have been providing our customers enterprise software that evolves and adapts to new and emerging technologies, allowing them to focus on their business and not technology.

Ready to learn more?

Technology1.com