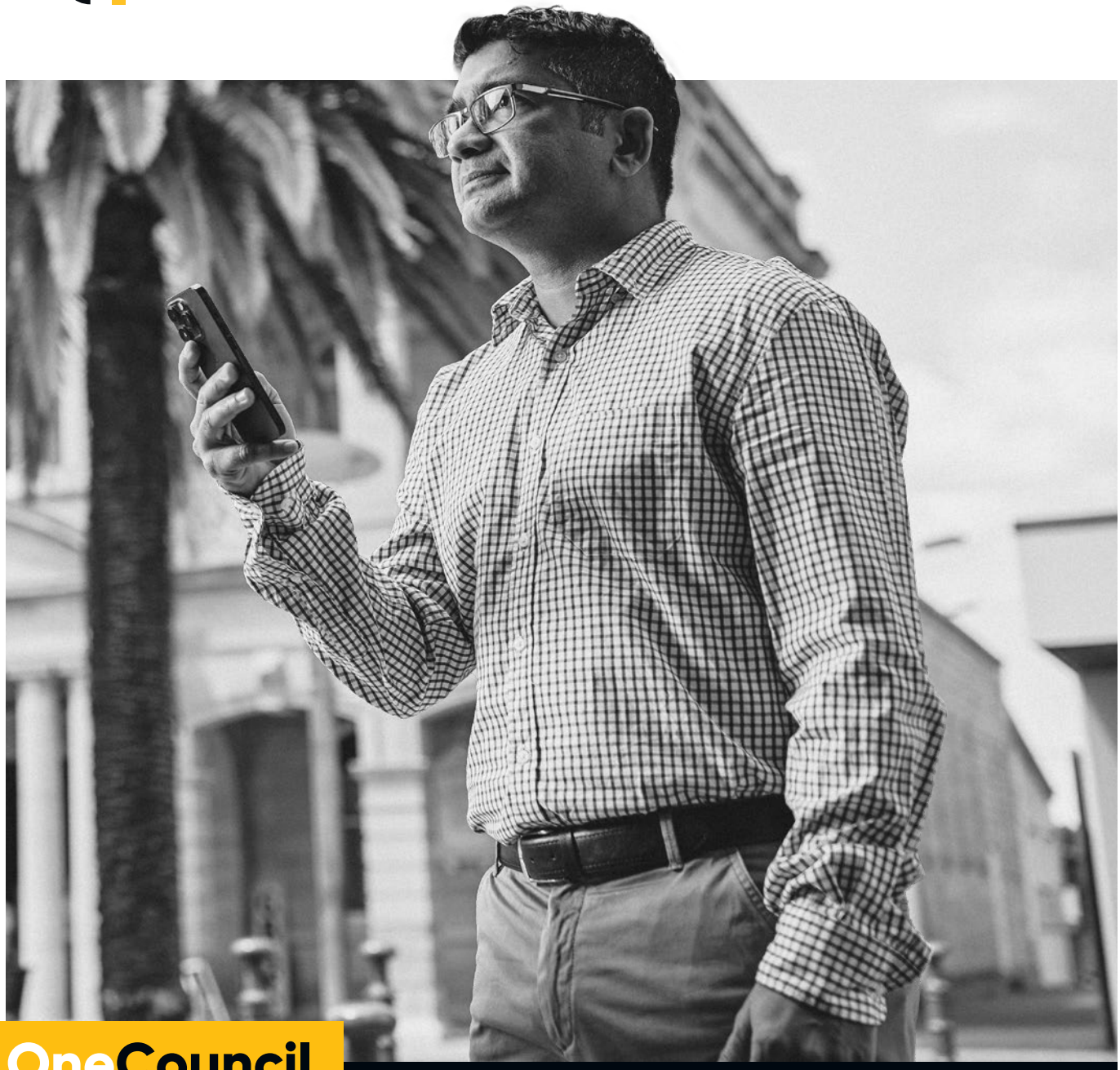
technology1



OneCouncil

Enriching communities with enterprise software

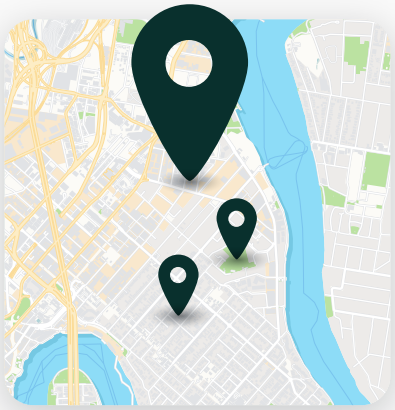
Empowering councils, enriching our communities

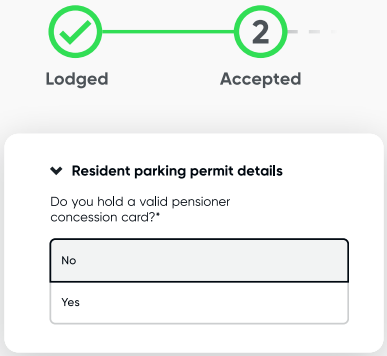
OneCouncil powers day-to-day operations and enables community engagement within local government through a single, integrated solution.

Connected communities

Better connect council employees, field workers and community members with flexible, streamlined communication tools.

- Seamless and engaging user experience
- Intuitive self-service for council and residents
- On any device, anywhere, at any time





Built for local government

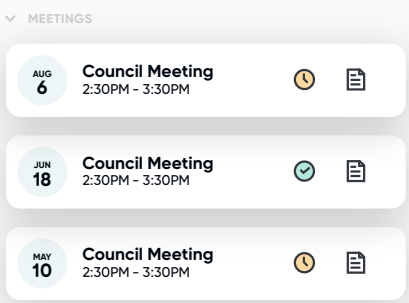
Reduce implementation time, cost and risk with a solution specifically designed for local government.

- Simplify council operating systems
- Secure, reliable, and scalable
- Innovative technologies to future-proof your council

Streamlined operations

Preconfigured functionality improves efficiency, simplifies operations, and streamlines key business processes.

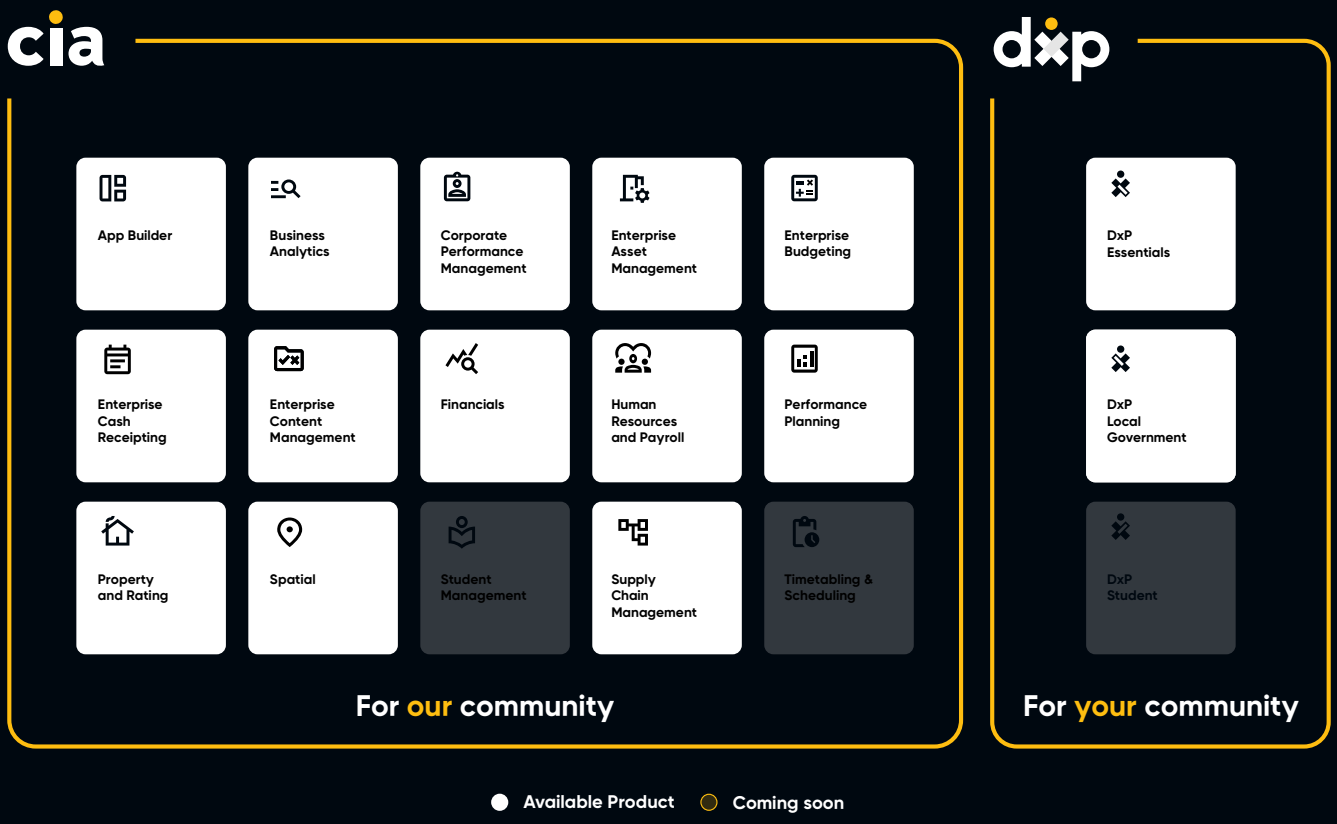
- Optimise the end-to-end management of operations
- Remove the burden of managing your technology environment
- Improve data accuracy and insights



Over 73% of Australian and New Zealand residents live in a council powered by TechnologyOne software. OneCouncil supports the day-to-day operations and strategic requirements of local governments with a single, integrated solution.

Take a closer look at what's in our OneCouncil solution.

CiA and DxP are two of our industry leading platforms, created using our deep industry knowledge and customer experience. Access our specialised product suite via a single, intuitive enterprise platform with CiA while reaching and interacting with your customers via DxP.



"Since moving to SaaS, we've saved the equivalent of two full time employees which we've redirected into other areas, like ensuring we can deliver online services that will make our ratepayers' lives easier."

CITY OF HOLDFAST BAY

Simplify the complex

Local governments are challenged with financial and asset sustainability demands and grappling with outdated legacy systems that fail to meet the demands of modern digital services and high maintenance costs that strain already tight budgets and lack robust security features leaving sensitive information vulnerable to cyber threats.

To address these challenges, councils must modernise their operations and transition to secure, reliable and scalable SaaS solutions to better serve their communities.

Adapt to the changing landscape

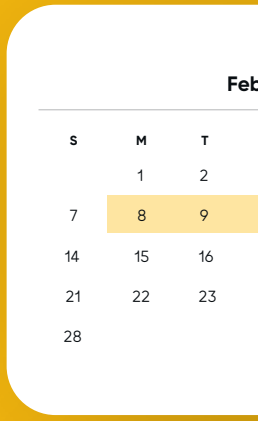
TechnologyOne's purpose-built OneCouncil SaaS ERP solution delivers a seamless and engaging local government experience.

Leveraging more than 37 years' experience working with councils across Australia and New Zealand, TechnologyOne is best placed to help local governments modernise and adapt to the evolving landscape and be able to do more with less.

Our integrated approach to SaaS ERP enables you to consolidate your technology stack, simplify council business systems in one platform, transform your digital experience and better connect with your community.

Decrease implementation timeframes, reduce costs and minimise risks with an ERP purpose-built to meet your council's needs.

App Builder





Build an app in the time it takes to make a coffee

Use App Builder's rich toolset to create an app within your TechnologyOne solution, for all form factors including mobile and desktop; without the need to write code.

Automate Business Processes

Organisational processes that are not managed by native ERP applications can be automated and managed within the TechnologyOne ecosystem.

Integrations

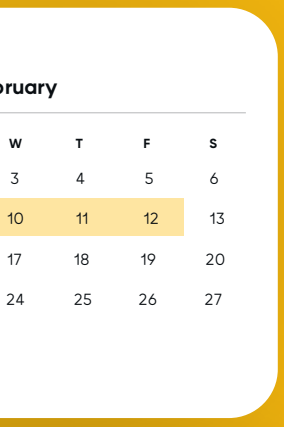
Apps can be integrated seamlessly within the TechnologyOne ecosystem and other external systems, enhancing the ability to interact with a wide variety of apps.

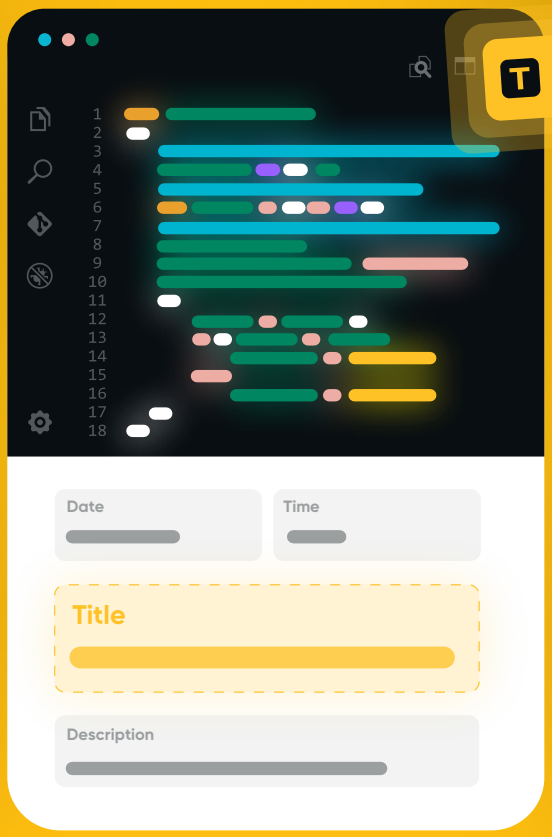
Fast Deployment

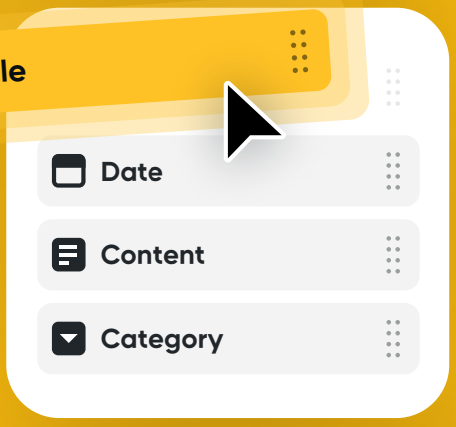
Organisations can deploy their specific applications quicker, enhancing the return on investment.

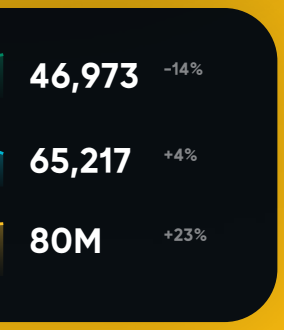














Security

Permissions and security can be applied on apps built with App Builder, allowing absolute control over the data.

Reporting

Analytic dashboards and reports can be built using data managed by apps built using App Builder, allowing for data to be shared with other stakeholders.

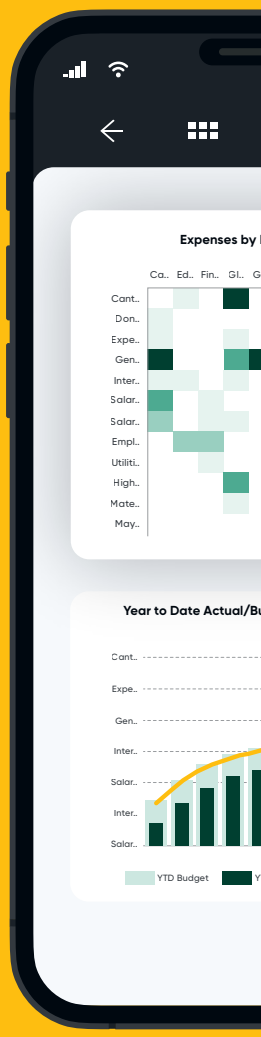
Flexibility & Scalability

Apps can be adapted to evolving business needs, accommodating for new requirements and features. Supporting growth without re-development.

Business Analytics

Uncover insights, ignite success

Make everyone a data hero with a true SaaS solution that enables you to visualise, collaborate and act quickly on real-time business information. With our no-code configuration, easily build and embed analytics and customise the solution to suit your business needs. Our easy-to-use platform makes it simple for any staff to use, explore, and visualise data to make better business decisions.



Reporting

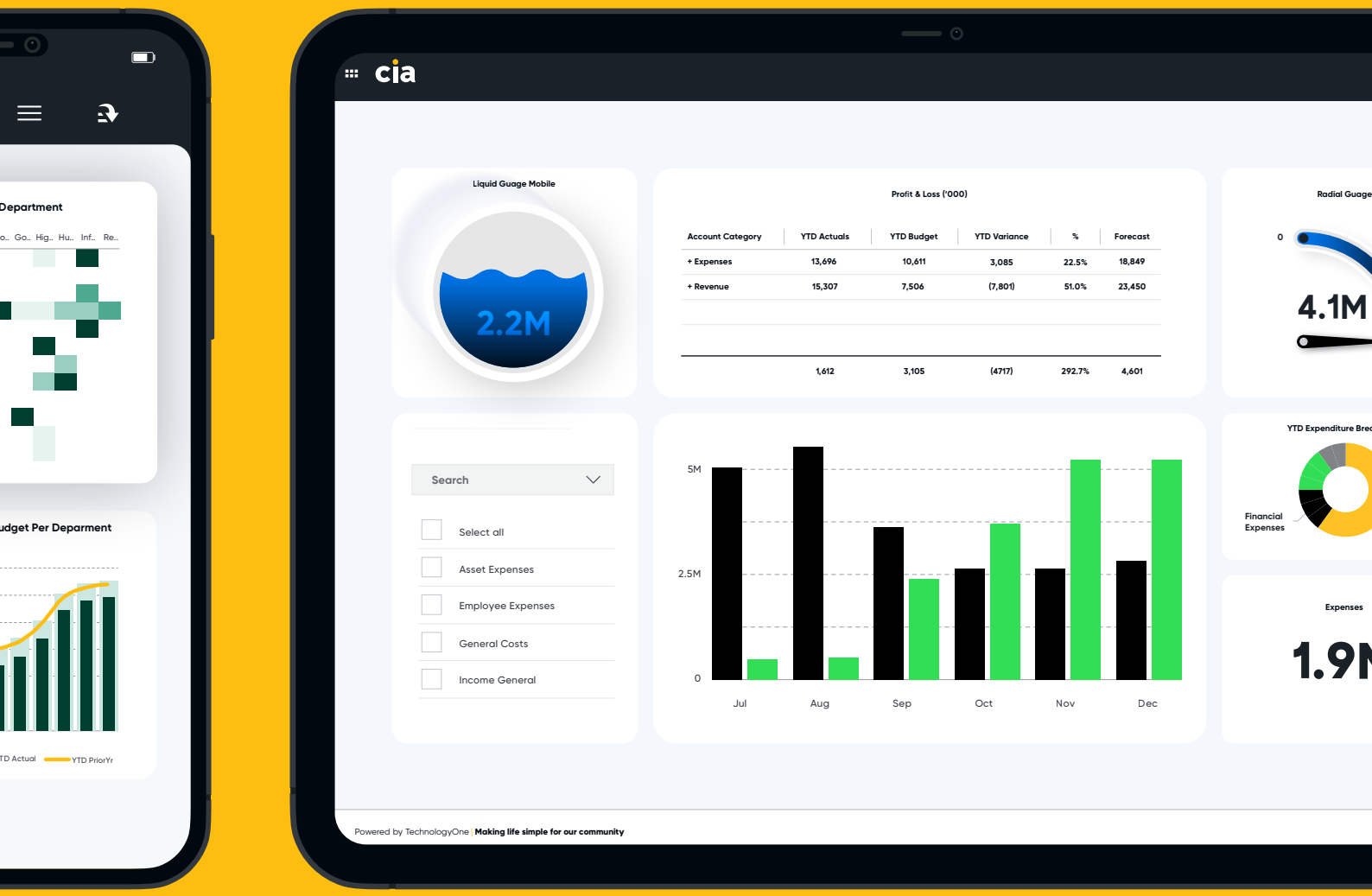
Create and automate XLOne reports tailored to your specific needs to provide easily accessible and accurate information in a recognizable and familiar format.

Configurable Analytics Enquiries

Allow staff to pivot, drill-down and analyse data in a way that suits them.

Data Exploration

With the ability to query data and apply business logic within Data Models, staff can uncover hidden patterns, trends, and correlations, enabling data-driven decision-making.



Customisable Dashboards

Quickly configure visually appealing and informative dashboards with a rich library of visualisations to choose from to effectively communicate the value of your data and drive actionable insights.

Data Visualisation

Visualise your data in real-time ensuring you always have access to the most up-to-date information. Whether monitoring key performance indicators, tracking revenue and expense trends, or analysing customer behaviour, users can make timely decisions based on the latest available data.

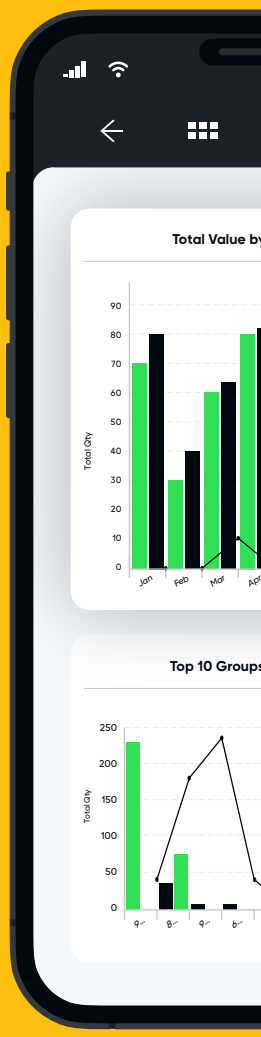
Integration

Business Analytics seamlessly integrates with TechnologyOne products and their data sources allowing users to leverage their data assets without the need for complex data migrations or transformations, saving time and resources while ensuring data integrity.

Corporate Performance Management

Master your data, maximise your success

Empower your people to uncover opportunities faster by ensuring everyone is working towards the same goals and enabling them to work on the go. With an integrated suite of tools to analyse enterprise-wide data, simulate and plan for possible scenarios, and generate powerful reports, all you need to do is action the insights.



Business Analytics

Harness the power of your data, gain valuable insights, and make informed decisions that drive business growth and success with Business Analytics and Analytics Enquiries. A user-friendly interface, powerful data exploration capabilities and collaborative features, empower users across your institution to uncover hidden patterns, trends and correlations, and become data-driven decision-makers.

Performance Planning

Capture performance data at the source to get a real-time view of how you're tracking against your goals. Develop strategic plans faster with customisable planning templates and link operational activities to objectives, strategies, outcomes, outputs, business units, services and projects. Easily measure outcomes against efficiency KPIs with effectiveness targets and outputs.



Extract Transform Load and Data Warehousing

Simplify the process of integrating data from various sources, both internal and external, into a unified format and store it within a data warehouse. An intuitive and user-friendly interface empowers your team to efficiently manage data extraction, transformation and loaded processes without extensive training. Streamline your data integration processes, enhance data quality, and gain valuable insights to drive informed decision-making and improve your overall performance.

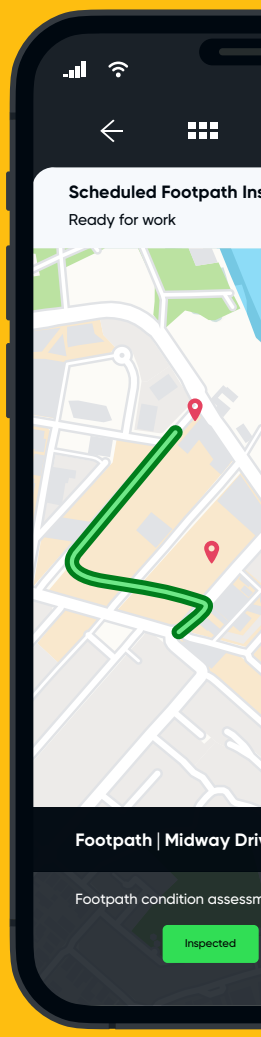
Reporting

With comprehensive audit trails and up-to-date business data at your fingertips, you can compile rich, detailed XLOne reports into any aspect of your institution's performance. Tailor the reports to your specific business requirements and automate distribution to stakeholders across the organisation ensuring the right information is delivered to the right people at the right time in a widely used and familiar Excel spreadsheet format.

Enterprise Asset Management

Maximise efficiency and minimise the complexity of your assets

Maximise the value and performance of your assets' lifecycle with a comprehensive solution that enables you to effectively increase asset life, reduce risk and build operational excellence. Transform the way you serve your community and tap into a world of efficiencies to support evidence-based decision-making and a strategic approach to your processes.



Asset Operations and Maintenance

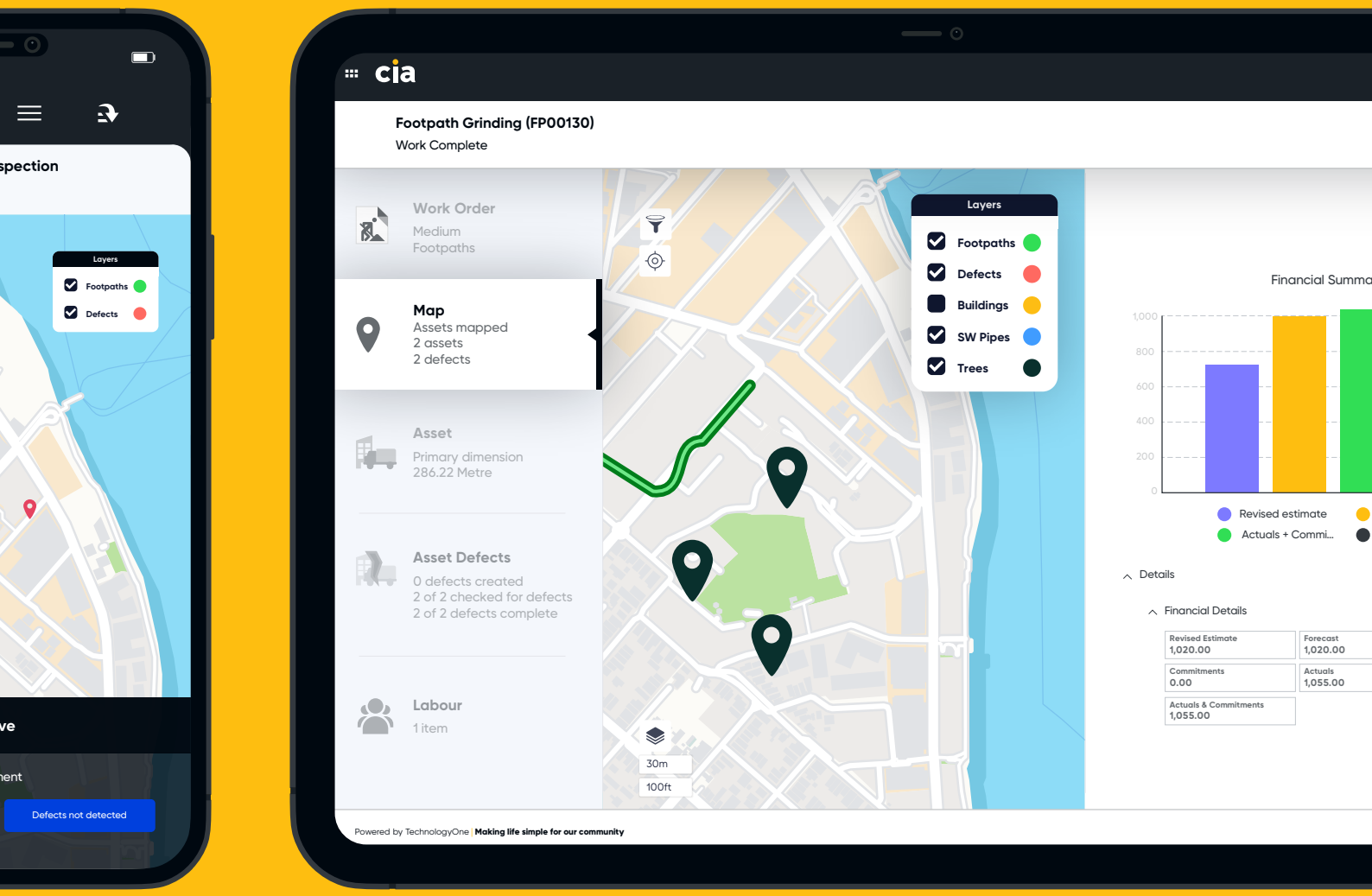
Manage your operations more effectively with full visibility into the cost and performance of every asset. Operate and maintain assets to meet regulatory and service standards.

- Operate and maintain assets to meet regulatory and service standards.
- Manage work programs efficiently to minimise asset failure and increase availability.
- Create a digitised approach to collecting and managing data in the field to improve data validity, consistency, and accuracy

Project Lifecycle Management

Take a strategic approach to your projects from prioritisation and optimisation through to delivery.

- Gain a single source of truth for all project management information and activities.
- Prioritise and optimise projects based on funding constraints and strategic priorities.
- Tailor and deliver projects based on best-practice project governance methodologies.

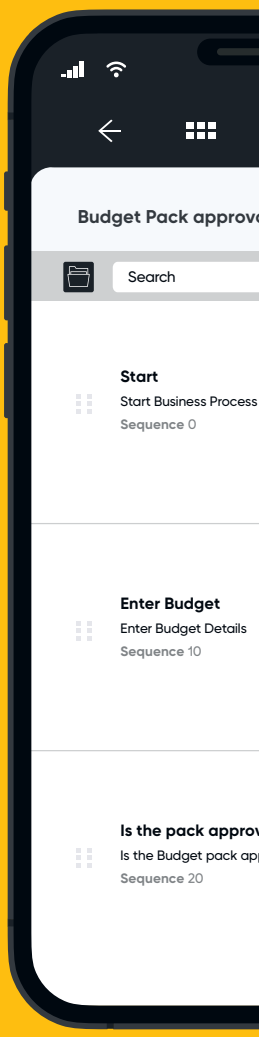


Strategic Asset Management

Make informed, evidence-based asset investment decisions with rich, comprehensive data insights to guide you and fulfil long-term infrastructure objectives.

- Manage long-term asset strategies and forecast future infrastructure needs, plan for upgrades or replacements and mitigate risk through comprehensive data insights.
- Plan and analyse future investments based on agreed service levels, risk profiles, asset condition, function, capacity, and utilisation.
- Condition-based asset valuation and Remaining Useful Life calculation.

Enterprise Budgeting



Agile and simplified budgeting to secure your financial future

Simplify your budgeting and forecasting process by transforming your financial data into an easily accessible and powerful business tool. Achieve precise budget alignment with strategic goals through collaboration and comprehensive analysis. Enabling your organisation to highlight efficiencies, increase productivity and future plan.

Centralised Data

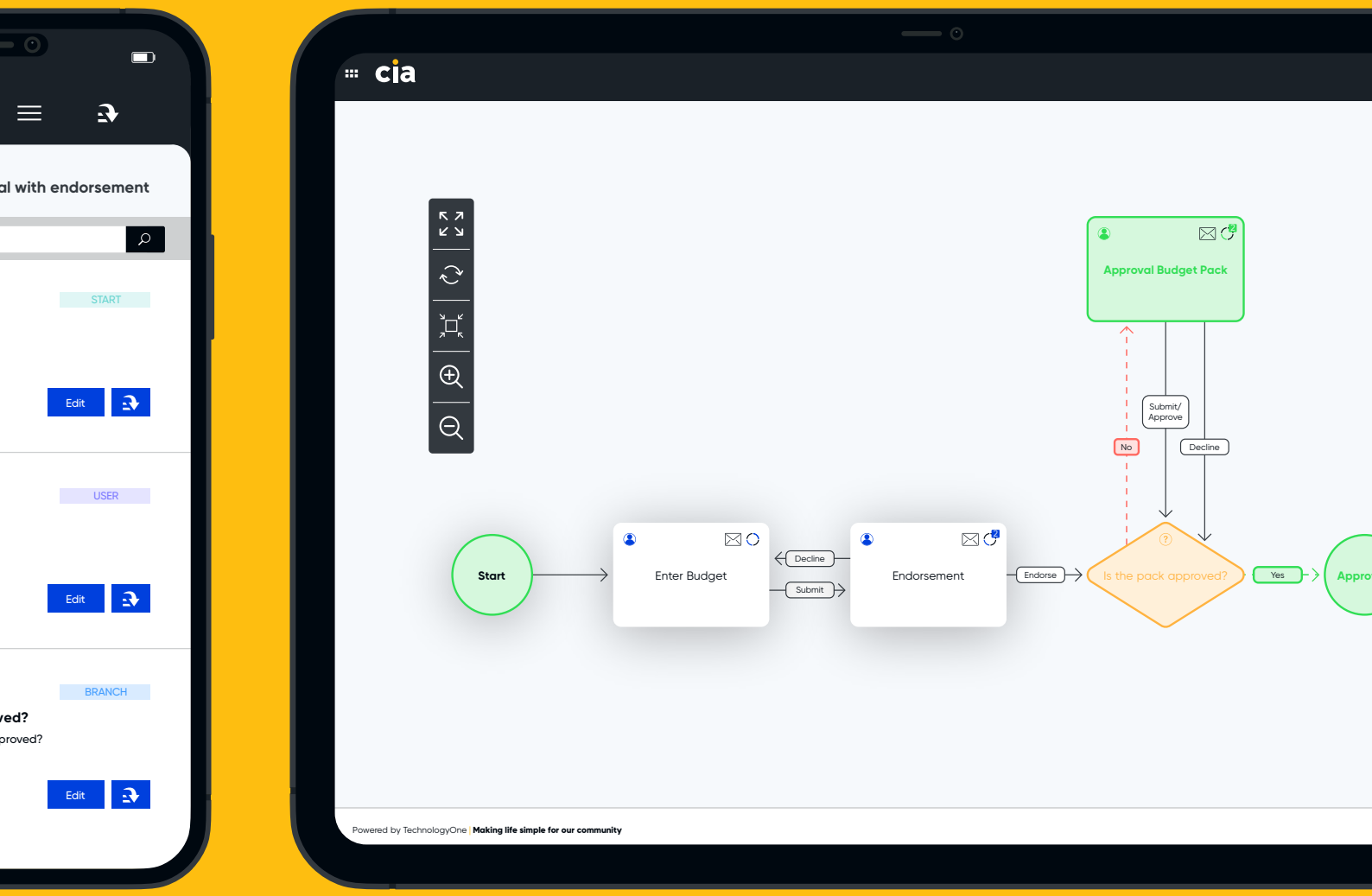
Seamlessly integrate with TechnologyOne's ERP and other business systems as required to ensure every aspect of your organisation is aligned with your success plan. Gain real-time, comparative insights and drill-down to source, providing all parts of your business with the information needed for effective budgeting and forecasting.

Flexible Budgeting

Manage financial and operational budgets using multiple budget methods to best suit your desired outcomes. Target budgeting for a top-down approach and create a tight alignment to your organisation's strategies and growth.

Rapid Deployment

Rapid deployment of the solution allows your organisation to quickly optimise company-wide planning. Budget and forecast in line with your organisation's heartbeat, with the ability to adapt time periods at any time to respond to changing conditions.



Real-time Collaboration

Our intuitive, Excel-like experience allows the many personas across your business to be easily brought into the budgeting and forecasting process without traditional adoption barriers. Budget packs and embedded analytics provide users with an environment fit for their individual or departmental needs.

Business Process Automation

Automate the calculation of budget and forecast figures based on key inputs and standard allocation plans, simplifying and streamlining the forecasting process. Devolve budget entry to involve the right people in the process, with Business Process Automation streamlining workflows and approvals.

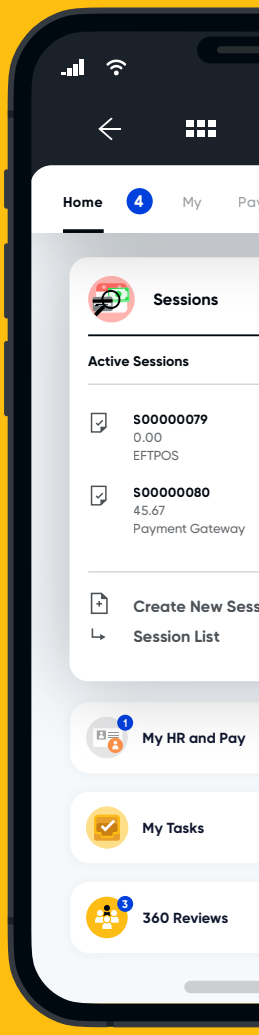
Worksheets

An intuitive interface worksheet design, in a familiar format to Excel spreadsheets, makes it easy for users to swiftly navigate, assign tasks, add commentary and have full visibility of changes in real time. Design worksheets for each of your budget drivers, to capture the information you need and support users with rapid adoption.

Enterprise Cash Receipting

Seamless payments, flawless control

Drive better customer service by streamlining their payment experience, providing a range of convenient payment options including cash, credit cards, agency payments, online shopping cart, telephone payments and more. Process all payments in one place and maintain a clear payments picture for your business.



Payment Management

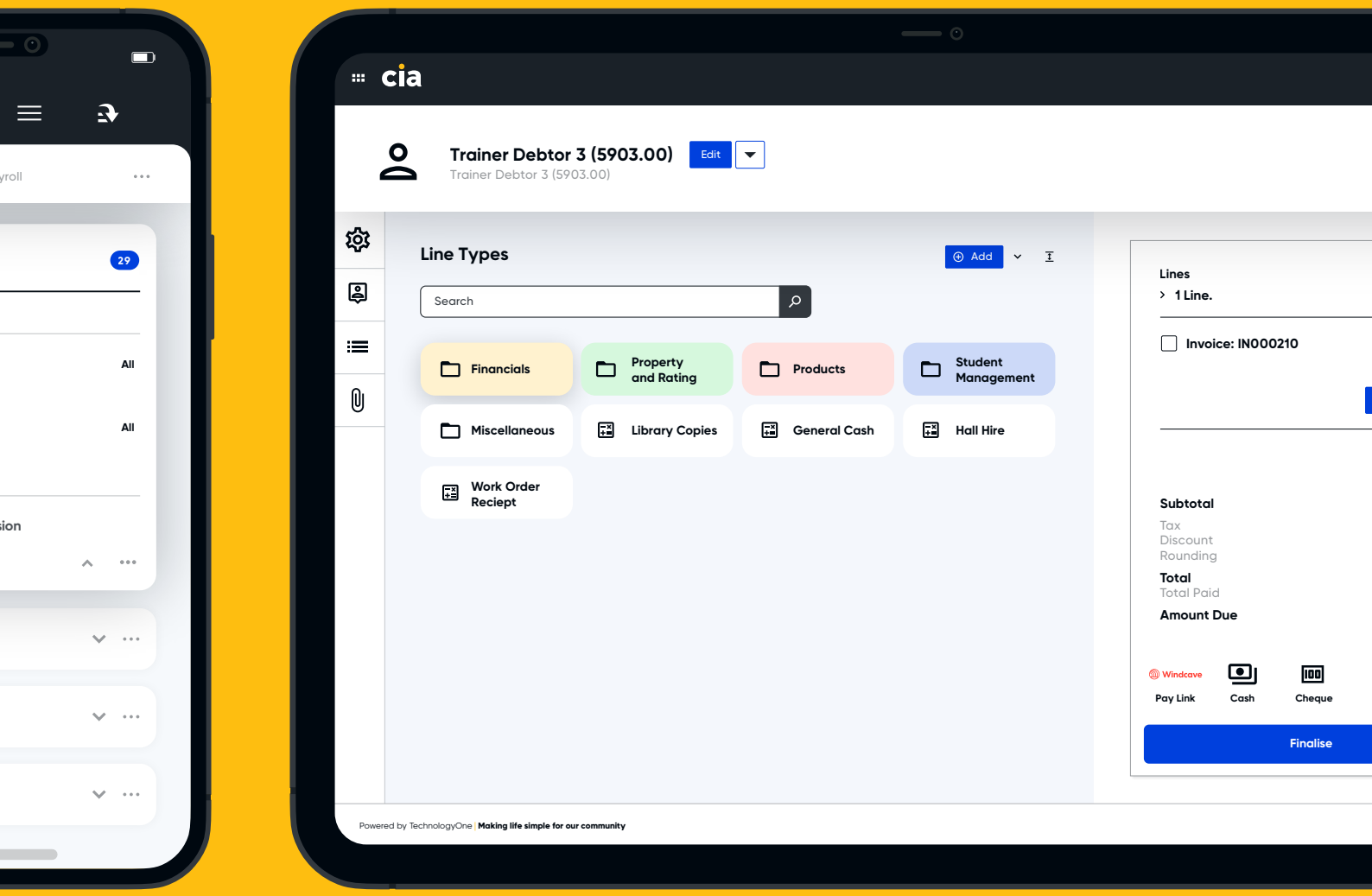
Replace multiple receipting or point of sale systems with a single receipting solution that is easy to use, requires minimal training time and resources, and enables you to manage multiple payments in one transaction.

Single Integrated Source of Truth

Fully integrated with TechnologyOne's ERP, Enterprise Receipting provides real-time validation of outstanding debt for a customer, with the ability to accept multiple types of payments from them. Drill down to the source invoice for complete traceability and improved customer service.

Online Payments

Streamline the receipting process by allowing customers, clients or end-users to manage their payment transactions via a simple web interface with Pay Now capability, on on any device, anywhere, at any time without the need for interaction with your staff.



EFTPOS Integration

Immediately capture and process payments with direct integration to EFTPOS devices for streamlined payment processing for customers and improved control and auditability for your organisation.

Multiple Payment Channels

Use payment channels that make sense for your organisation and customer needs. Take payments over the counter, via mail, telephone, online, or through banks and agencies (BPay, POSTBillPay).

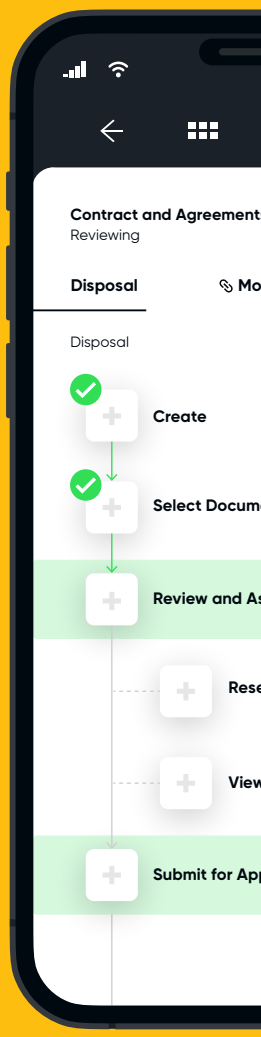
Tailored User Experience

Make the receipting experience suit your business and user needs by configuring receipting fields, layout and formatting, quick access to different payment types through POS like menu systems and defaulting values for streamlined processing.

Enterprise Content Management

Capture, collaborate and connect your content

Consolidate and centralise the storage of all your business documents, enabling frictionless content search and retrieval. Manage information assets throughout their lifecycle, from creation to disposal, to accelerate your processes with documents and records effortlessly funnelled into your central repository.



Document and Records Management

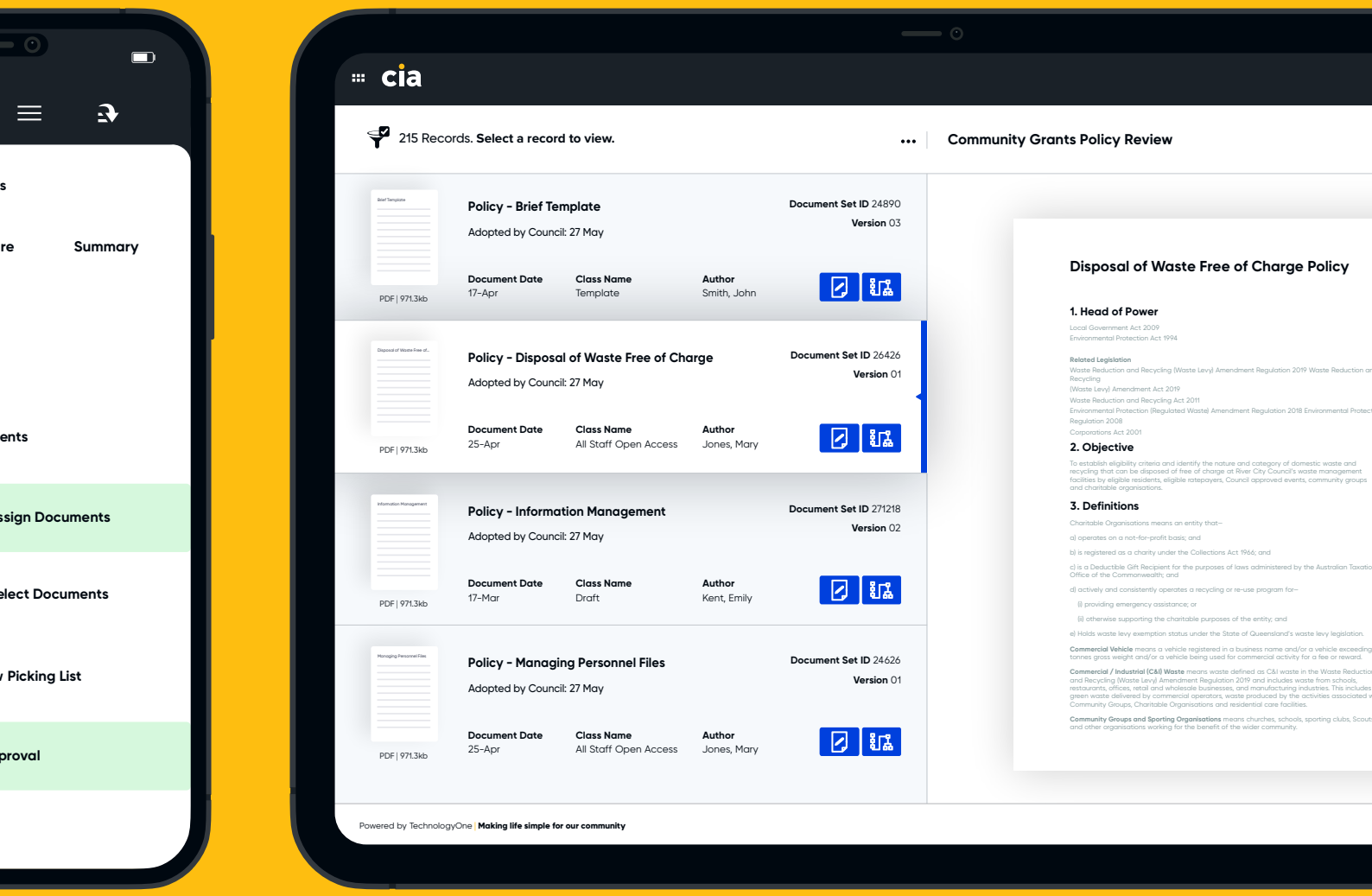
Make life simpler with a robust, proven records management solution to ensure records are appropriately managed, secured and made accessible over time.

Native and Embedded

Simplify information management across your TechnologyOne ERP with Enterprise Content Management seamlessly embedded into our solutions. Information is accessible when and where it is needed, without complex, costly and inefficient integrations.

Extensive Search Capabilities

Uncover the information you need fast with a simple, intuitive, full-text search interface that embeds with your core business systems.



Integration

Enable simpler document creation, capture and editing with seamless integration to applications such as Microsoft 365, including SharePoint, Outlook, and Google Workspace. Empower your institution with a comprehensive array of web services to enhance collaboration and compliance across your organisation.

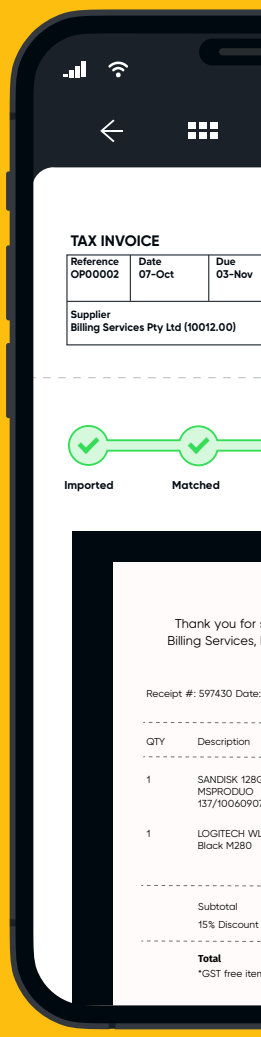
Reporting and Analytics

Unlock the information within your solution with a set of standard reports and dashboards covering security, integrity, tasks, auditing and usage to provide better data analysis, insights and effective decision making.

Records Compliance

Prioritise compliance with controls built into policies to manage the retention and disposal of documents. Identify, prepare and transfer digital records in accordance with relevant archival authorities for long-term preservation.

Financials



Minimise complexity, maximise efficiency

Unlock full visibility of your financial data and improve performance with real-time insights, enabling you to drill down into underlying details and understand the business impact. Bring people, data and systems together in one place and seamlessly share and analyse data in a single integrated solution, available on any device, anywhere, at any time.

Core Accounting

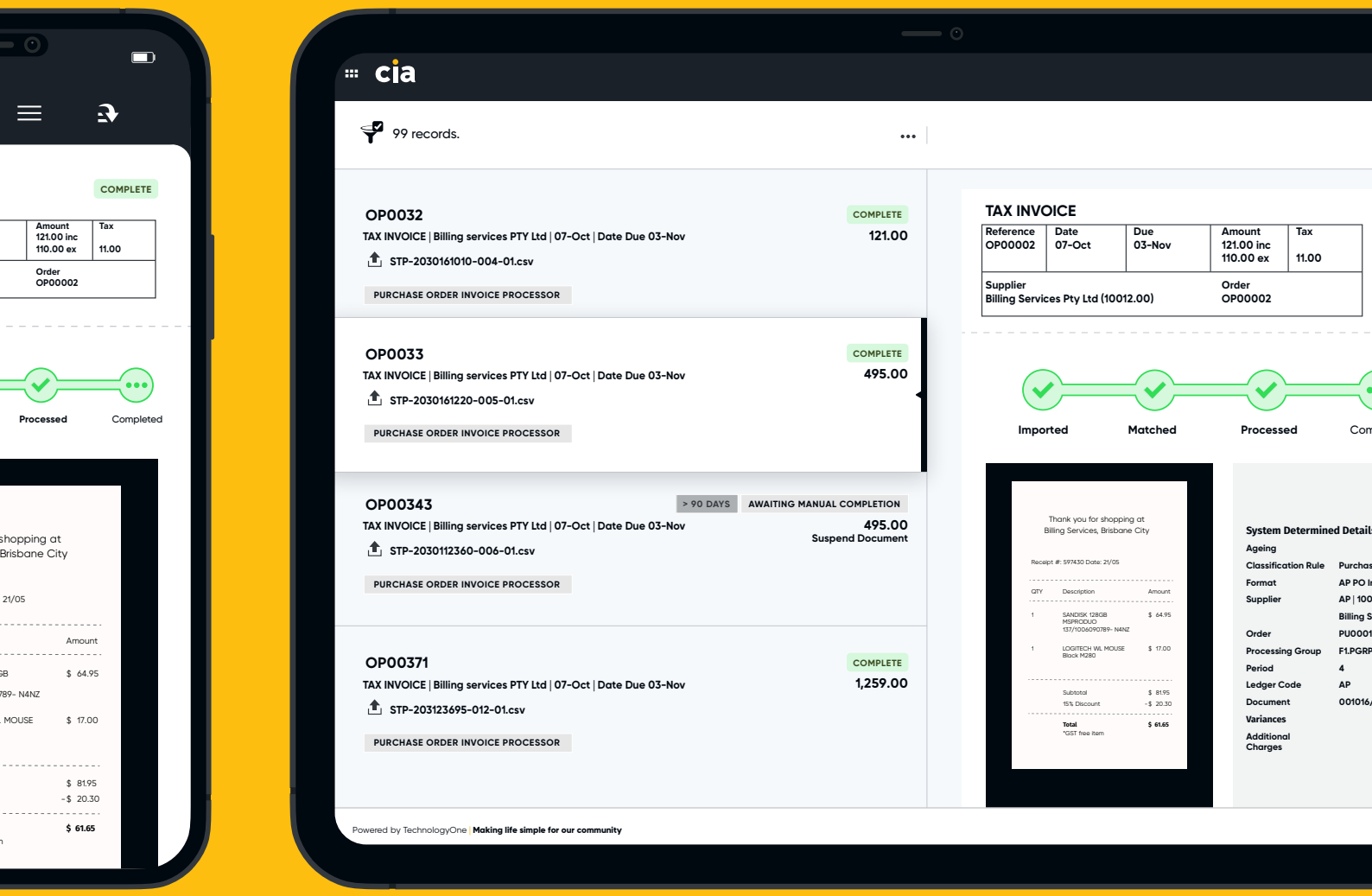
See the bigger picture and manage all financial information in one place based on your needs.

Automated Accounts Payable

Ensure suppliers are paid on time and reduce administration with automated invoice processing and approval workflows.

Cash Management

Get real-time insights across your organisation's cash flows, activities and performance.



Asset Management

Simply manage all aspects of the asset lifecycle from acquisition to disposal and get up-to-date valuations with real-time reporting.

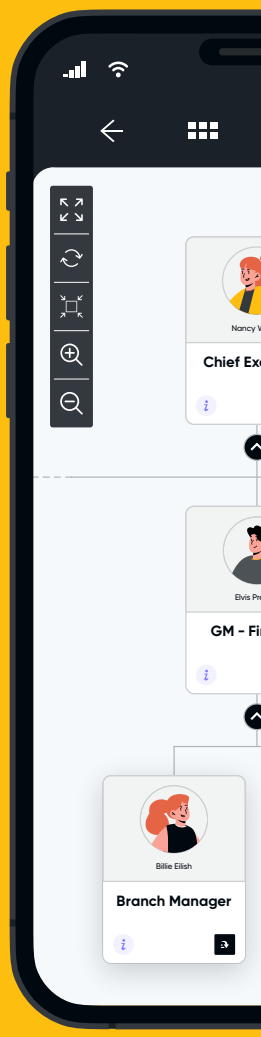
Expense Management

Improve the employee experience by empowering them to take control of their expenses and claims.

Human Resources and Payroll

Unlock potential, elevate success

From talent acquisition to performance management and succession planning, better understand your people, streamline operations and make data-driven decisions with our single integrated HR and payroll solution. Simplify administrative tasks and enhance employee engagement with intuitive interfaces tailored to your organisation's needs.



Organisation Management

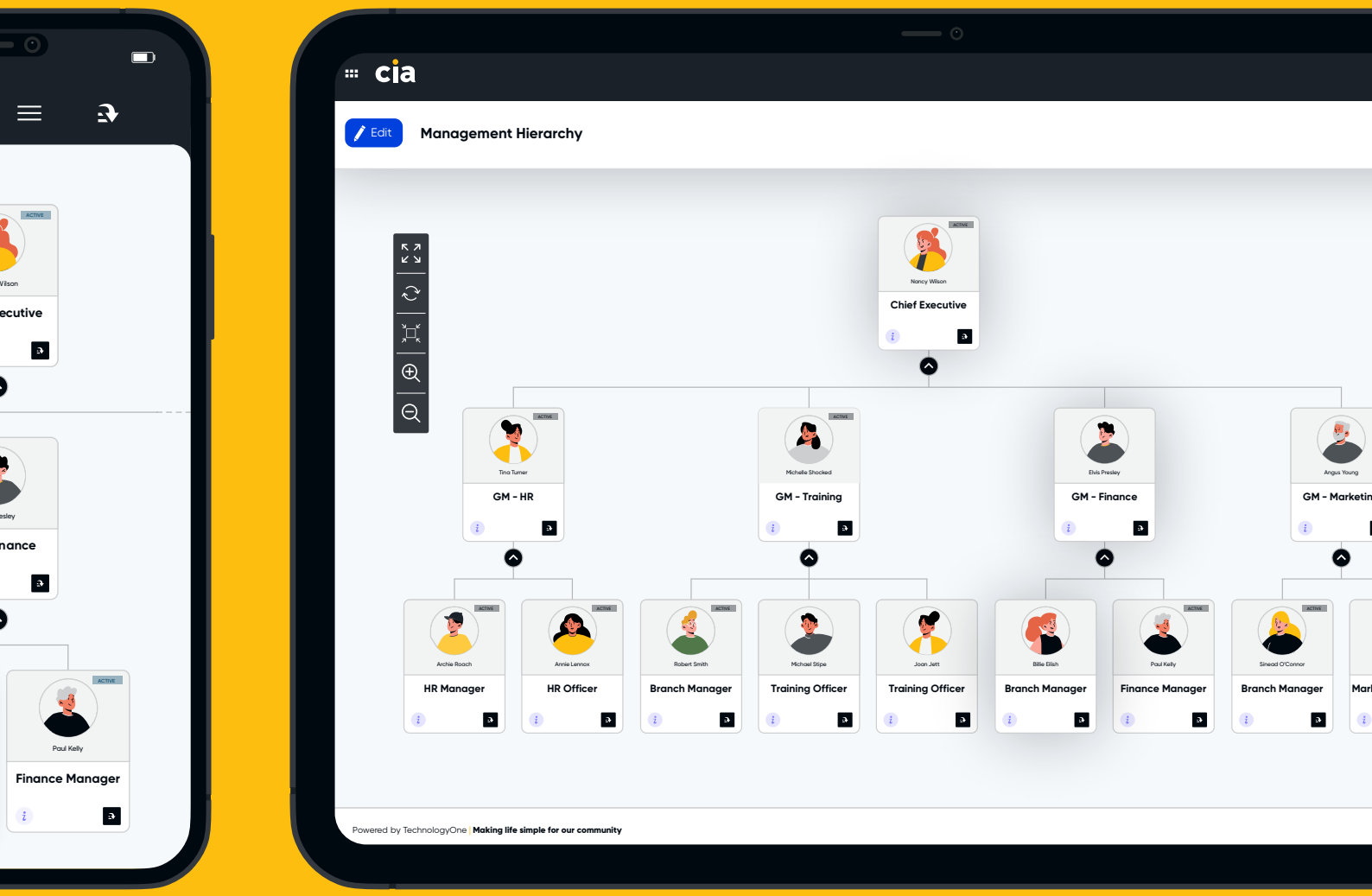
Enable smarter, faster planning by visualising your entire workforce with a simple, up-to-date and interactive organisational chart. Design new organisational structures to meet your changing business needs using our simple modelling tools.

Performance Management

Build a culture of continuous feedback and performance improvement with 360 reviews. Deepen staff engagement by using insights from reviews to accelerate appraisals and fast-track development opportunities.

Payroll

Save time and eliminate the risks of underpayment, overpayment and late payment by streamlining and automating your payroll systems with our native payroll software.



Employee Self-Service

Boost workforce engagement and save time by empowering staff to manage their own HR admin including submitting leave requests and timesheets, updating details and completing training, with simple self-service tools.

Multiple Assignments

Where employees hold more than one position, enable true separation of all HR & Payroll functions for each role and line manager with a consolidated Employee and Payroll Record.

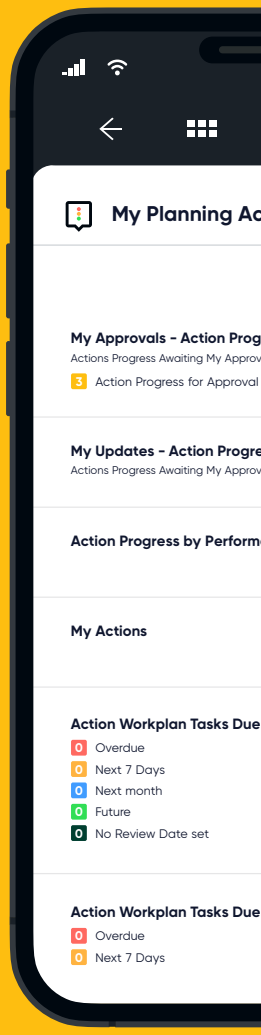
HR Analytics

Arm your team with the powerful insights needed to drive impactful change. Drill-down on data relating to head count, turnover and employee costs and delve deeper into your people to pinpoint underlying drivers behind staff trends to act before issues arise.

Performance Planning

Plan smarter, perform stronger

Strategically align your corporate and operational goals to drive strategic growth with a true SaaS solution to track and report on performance plans. Flexibility of the configuration options allows the system to be used for a range of purposes, from simple month-end results review capture to multi-tier strategic planning models.



Flexible Planning Framework

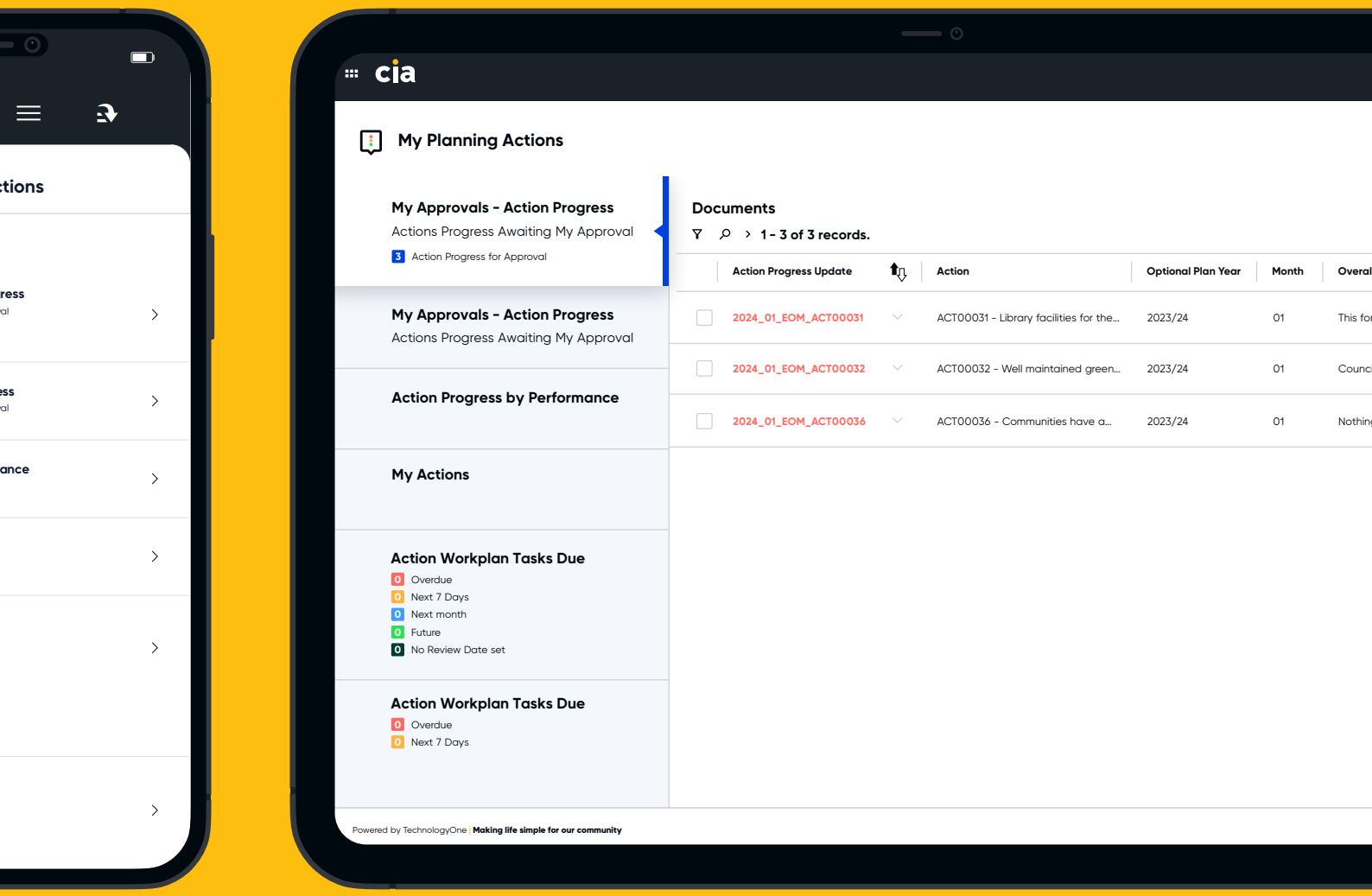
Design and manage strategic and corporate planning hierarchies aligned with your unique priorities and structure.

Comprehensive Measures

Define and track actions, KPIs, milestones, and statistics at various levels, facilitating performance monitoring and reporting.

Streamlined Progress Updates

Capture and record progress against plans and measures at defined frequencies, ensuring up-to-date performance tracking.



Collaborative Workflow

Enable team collaboration, assign responsibilities, and customise workflows for efficient planning and reporting.

Reporting

Create and run ad-hoc reports and perform analysis using portlets, dashboards and graphical displays.

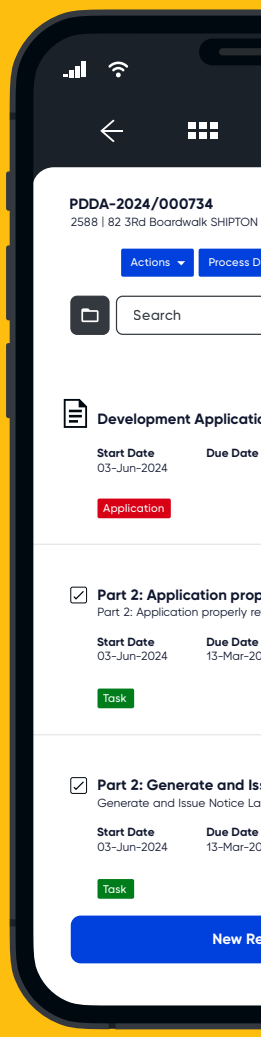
Integration

Easily integrate with other TechnologyOne products, automatically extract and update KPI data and import or export between Microsoft Office applications.

Property and Rating

Empowering local governments, transforming communities

Enhance transparency, trust and engagement by providing customers with easy access to property and rating information, with self-service functionality to reduce your back-office administration. Streamline billing and revenue collection, improve regulatory management and boost operational efficiency to meet customer and community needs.



Regulatory Management

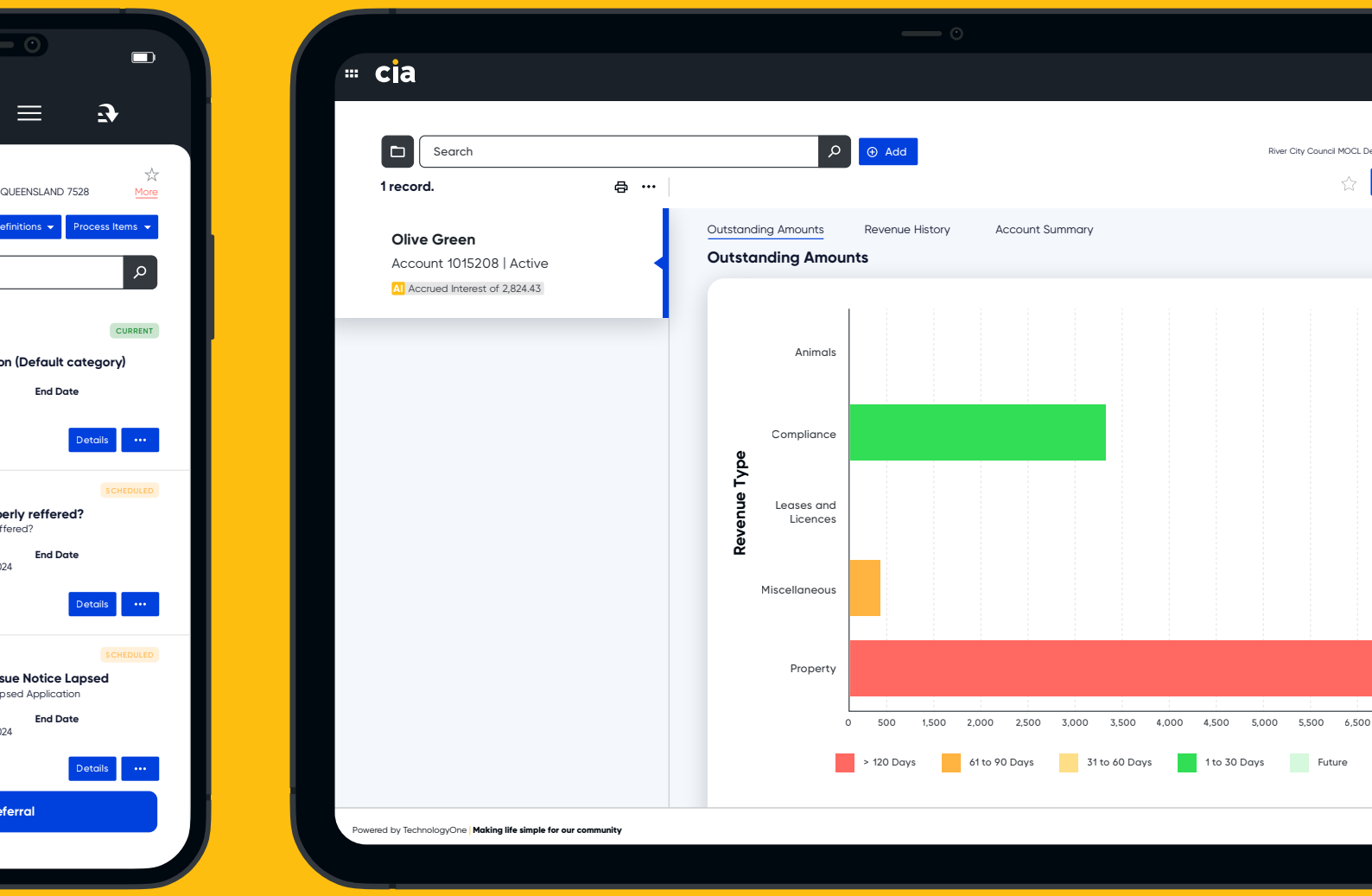
Improve efficiency, transparency and accountability and streamline regulatory processes including building and development applications, permit and licensing management, property leases and animal management. Record submissions, track and manage assessments, and provide instant real-time reports

Billing and Revenue Management

Automate and streamline billing processes, revenue collection and debt management. Record, maintain and process debts with superior performance, calculate and analyse proposed rates and valuations, and ensure compliance with regulatory requirements

Customer and Community Management

Electronically collect and collate customer details and community feedback to assist with the engagement process and facilitate better governance and decision making. Book and manage inspection tasks and customer requests to achieve optimum resource utilisation.



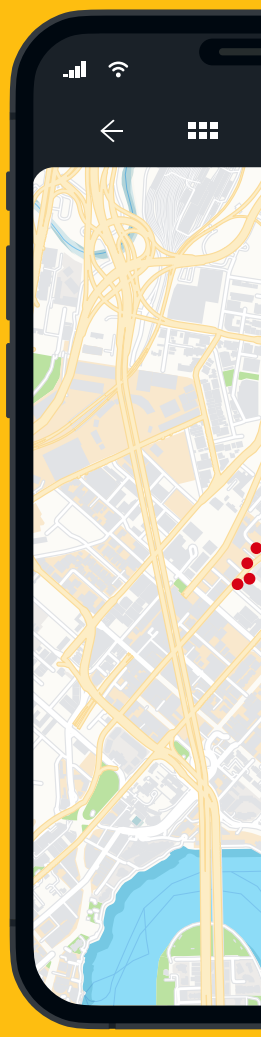
Mobile Solutions

A powerful suite of mobile solutions empowering field workers to use mobile devices for inspections, request submissions and responses and infringement tickets, capturing information anywhere, at any time.

Digital Services

Digitally record submissions, manage assessments and accurately report findings to meet local government legislative requirements for community engagement. Streamline the creation, management and amendment of all planning scheme data to ensure consistent information is provided to the community via our customer experience platform DxP Local Government.

Spatial



Transform data into visual insights, bring information to life

Using your spatial and geographical data, easily create and deploy simple-to-use maps specific to your community's needs in a matter of minutes. Highlight spatial relationships and patterns to identify issues, forecast trends and implement strategic interventions, leading to more sustainable and resilient communities.

Enterprise Maps

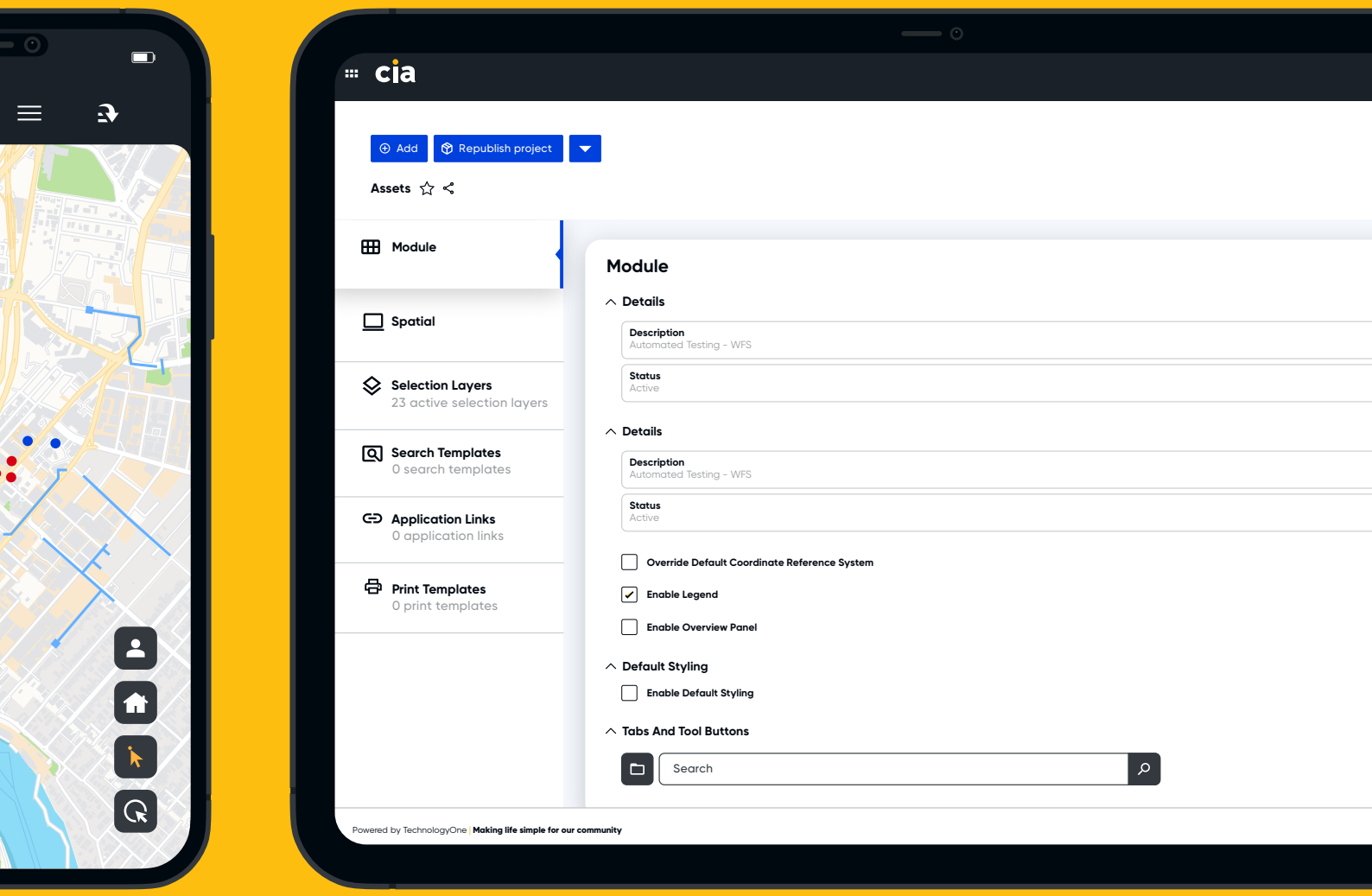
Employyes can access information from across your enterprise using a centralised spatial data portal on any device, anywhere, at any time. Determine changes over time, and quickly understand historic progression and the impact decisions have around city planning, infrastructure, nature protection and community service.

MapBuilder

Empower your customers to easily search within a map or via an address to find the most up-to-date information about their local services and facilities around the clock. Enable employees to create, manage and publish website-ready maps within minutes.

Public Maps

Transform the way your business creates, deploys and shares information with the public through a simple, intuitive map interface. Easy-to-use tools enable staff to quickly publish and manage your publicly available data.



Advanced Reporting

Harness the power of your spatial data and maps with our Advanced Reporting capabilities. Leveraging spatial intelligence, our reporting tool goes beyond traditional metrics, offering dynamic visualisations that overlay crucial information onto interactive maps.

CiA Maps for Enterprise Asset Management

Integrate enterprise grade mapping capabilities with your asset data. Represent spatial point, line and polygon data using styling and symbology and incorporate asset attributes.

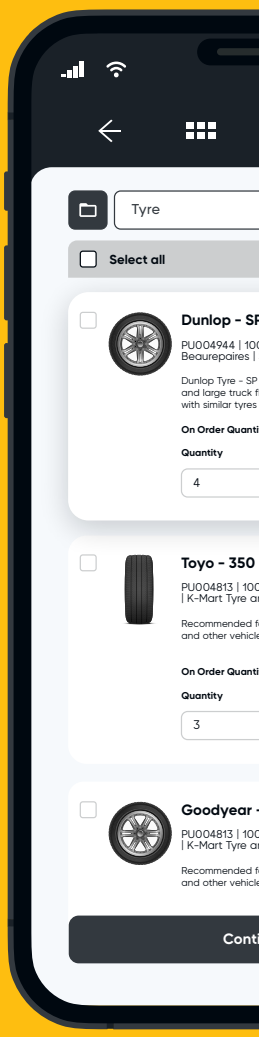
3D Capabilities

Use embedded tools to understand and visualise on a 3D map the impact of things such as new planned buildings, or a change in infrastructure.

Supply Chain Management

Seamless supply, limitless success

Transform your supply chain into a streamlined, agile powerhouse by simplifying tasks such as ordering and inventory management while ensuring compliance with procurement policies through embedded workflows and approvals. Get a clear picture of the supply and use of goods and services to ensure transparency, efficiency, and cost-effectiveness when it comes to spending.



Supplier Management

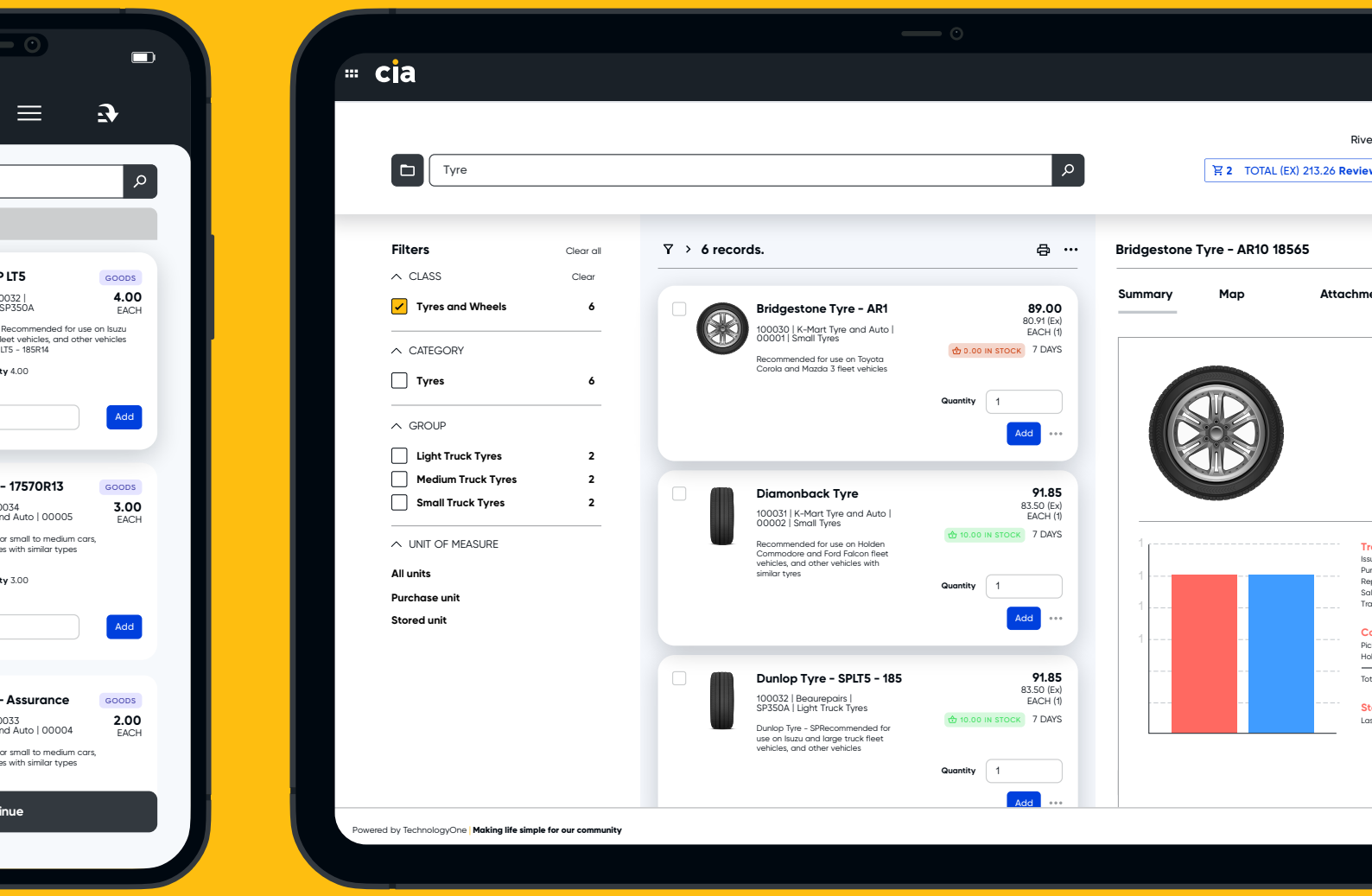
Save time and boost efficiency by giving suppliers access to a simple self-service supplier portal to manage their account, tender and contract information and enable easy two-way communication.

Contract Management

Eliminate manual paperwork and automate processes with an integrated and centralised system to manage the full contract lifecycle with flexible contract types built for your institution's requirements.

Procurement Management

Transform your procurement process into a strategic and proactive operation with streamlined contract management, integrated procurement policies, commitment tracking and automatic supplier interactions.



Inventory Management

Automate, streamline and simplify inventory management with integrated mobile device barcode scanning, automated stock replenishment and predefined approval workflows.

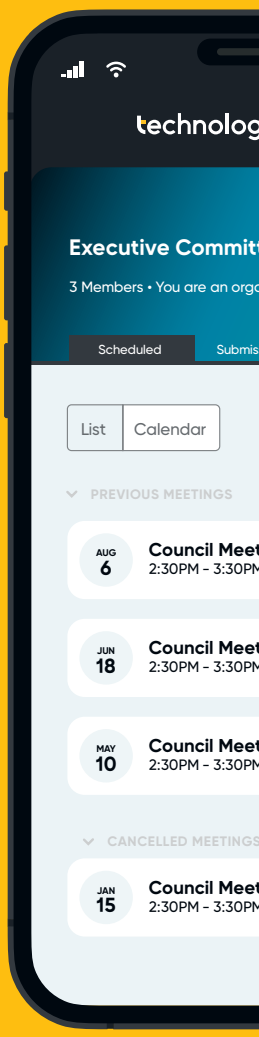
Grants Management

Streamline grant applications and maximise your revenue with a centralised platform allowing a single process and lifecycle view of every grant program your organisation manages.

Analytics

Better understand your supply chain operations and identify ways to improve efficiency, reduce costs and manage risk and compliance with real-time data insights and simplified reporting.

DxP
Essentials



Effortlessly meet business needs, wherever you are

DxP Essentials allows users to leverage articifical intelligence to easily capture and claim expenses on the go to get paid faster. From submitting claims for approval to reimbursing expenses, you can expedite the process and ensure your employees are paid in a timely manner.

Smart Receipt Scanning

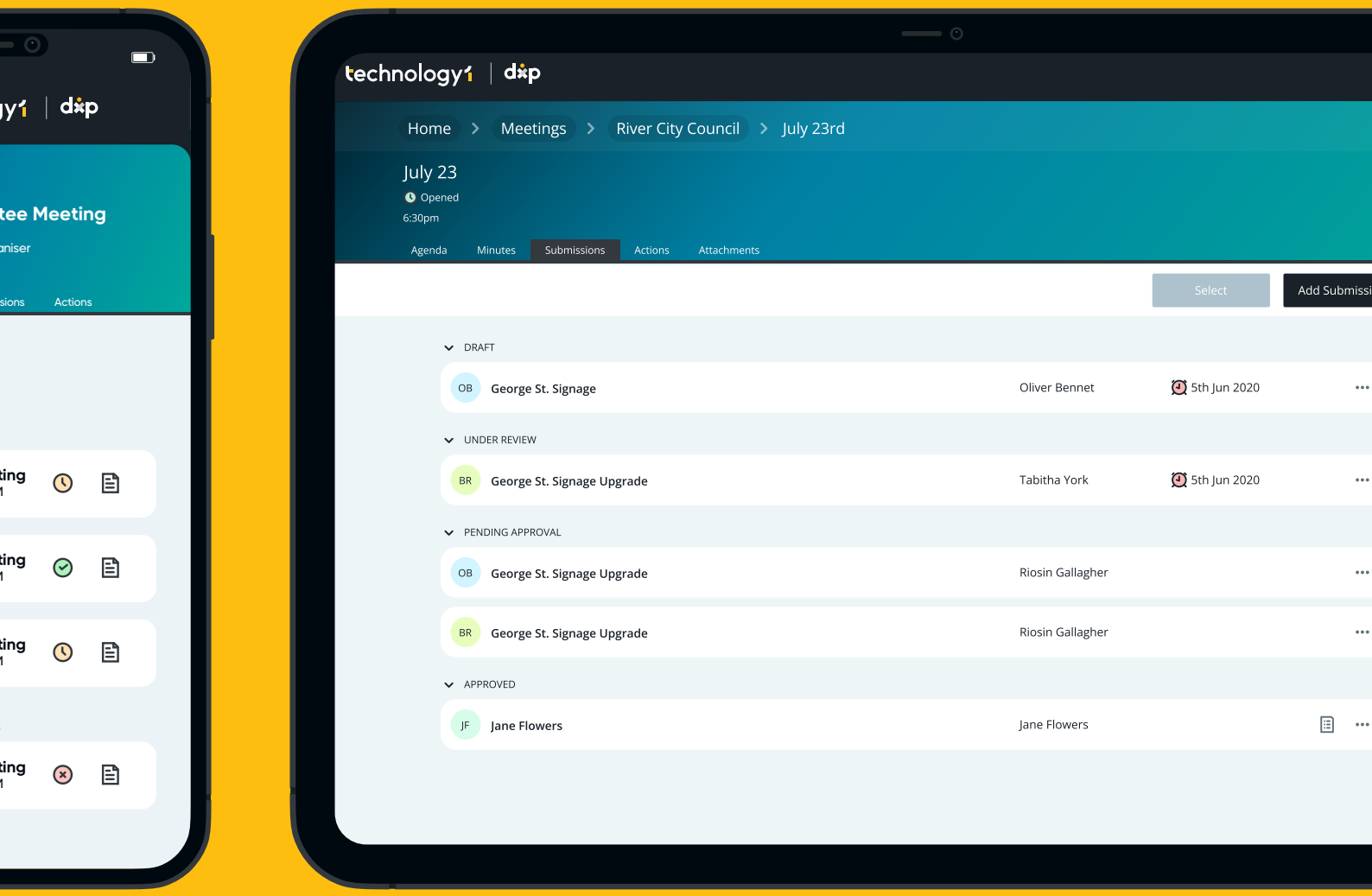
Streamline your expense process with Optical Character Recognition (OCR) receipt scanning. Simply scan your receipts on the go, and our powerful AI-driven OCR categories expenses and populates fields into your expense claim including description, date and total amounts.

Mileage Support

Save time with mileage support - pre-define mileage rates for your organisation, making claiming eligible transportation costs easier than ever before.

Meetings & Agendas

Gain back time with the ability to create, manage, and run meetings based on standard templates and workflows. With simple agenda, distribution, and publishing capabilities, our solution allows you to stay focused on what really matters.



Submissions

Set yourself up for success by knowing where your meeting submissions are at any given time. With workflow reviews and approval channels, you can create, manage and provide updates on submissions using powerful templates and workflows ensuring consistency and compliance.

Company Expense Policies

Configure expense policy rules for your organisation and take the guesswork out for employees, with set approval workflows including inbuilt financial delegation enforcement.

Minutes

Ensure no information is lost and your minutes accurately reflect all actions recorded in meetings. Directly create minutes online and use workflows to facilitate the approval of minutes in a traceable, repeatable fashion.

DxP
Local
Government

Superior customer experiences, exceptional customer service

Exceed evolving community expectations and strike the right balance between technological advancement and engagement to deliver outstanding customer service. Digital Experience Platform (DxP) Local Government is a unique SaaS solution leveraging innovation to provide exceptional experiences for your council's community.



Theming

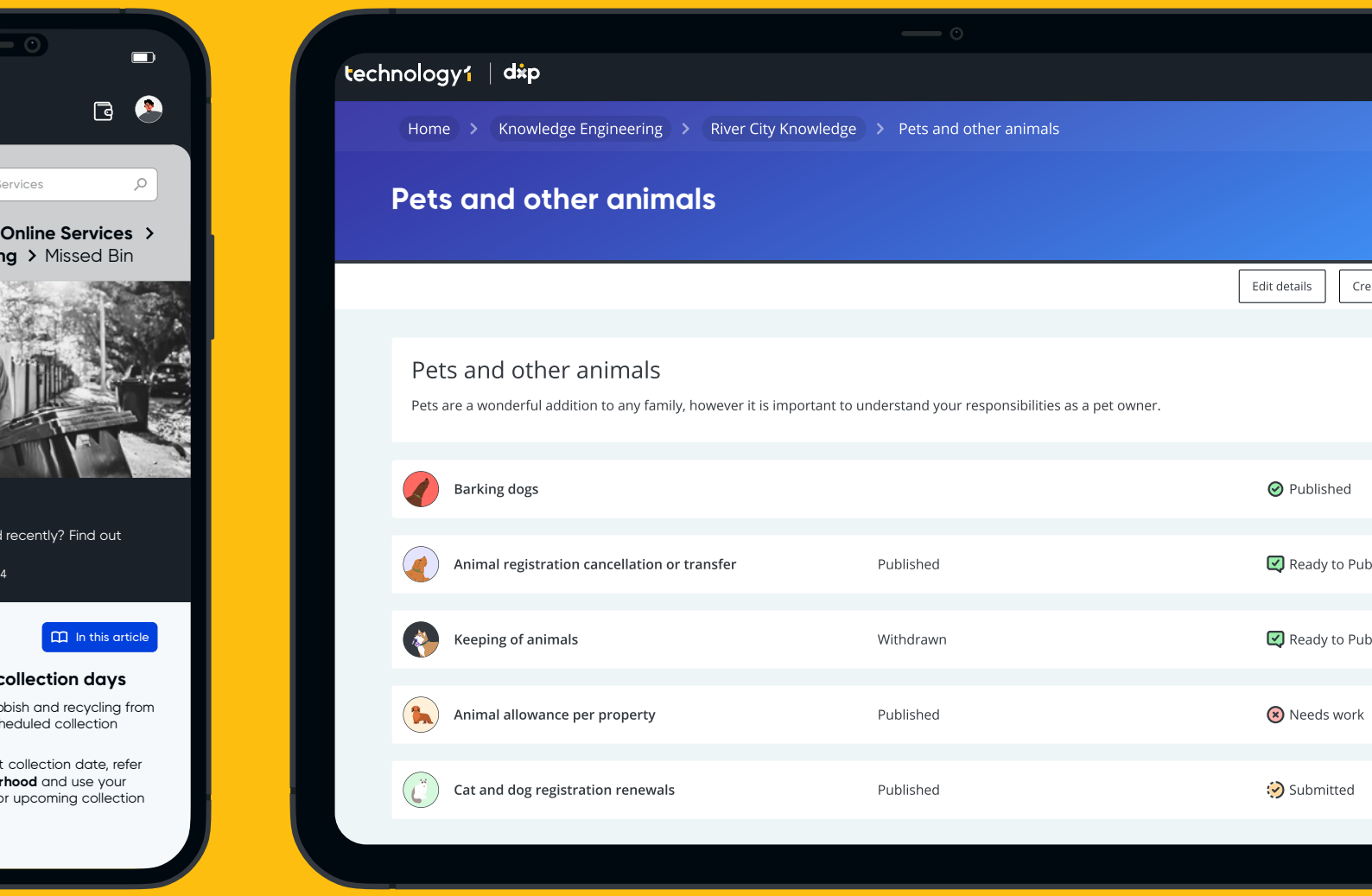
Theme the DxP platform with your council's branding i.e. colours, logos and fonts, so it's instantly recognisable to your community.

Knowledge Engineering DxP

Build a single source of truth for your council and the community with the Knowledge Engineering DxP a decentralised workspace for managing content across council, including your website.

No-Code Editor

Eliminate the need for technical IT expertise to create and modify content with our no-code content editor. With integrated workflows you can make sure creating, updating, and sharing information is simple in a way that works for your employees.



Real-Time Dashboards

Utilise pre-configured dashboards to gain deeper insights into customers' journeys using DxP LG.

Embedded Business Processes

Seamlessly integrated into the Knowledge Engineering DxP, users can simply manage article workflows, ensuring easy approval and tracking throughout your organisation.

Infinite Versions

Track every version of every article. View all your site's content at any point in time and easily restore previous versions.

Solution enablers

Business analytics

Analyse operational and strategic information and present this in reports and dashboards using a range of visualisation tools such as charts, tables, word clouds, slicers, media and more.

Business process automation

Build best practice into your everyday processes. Automate simple tasks and sophisticated processes with customisable clocks, workflows and approvals.

Digital forms

Create, streamline and automate the collection of information from suppliers, students, employees and other stakeholders with integrated forms.

Digital branding

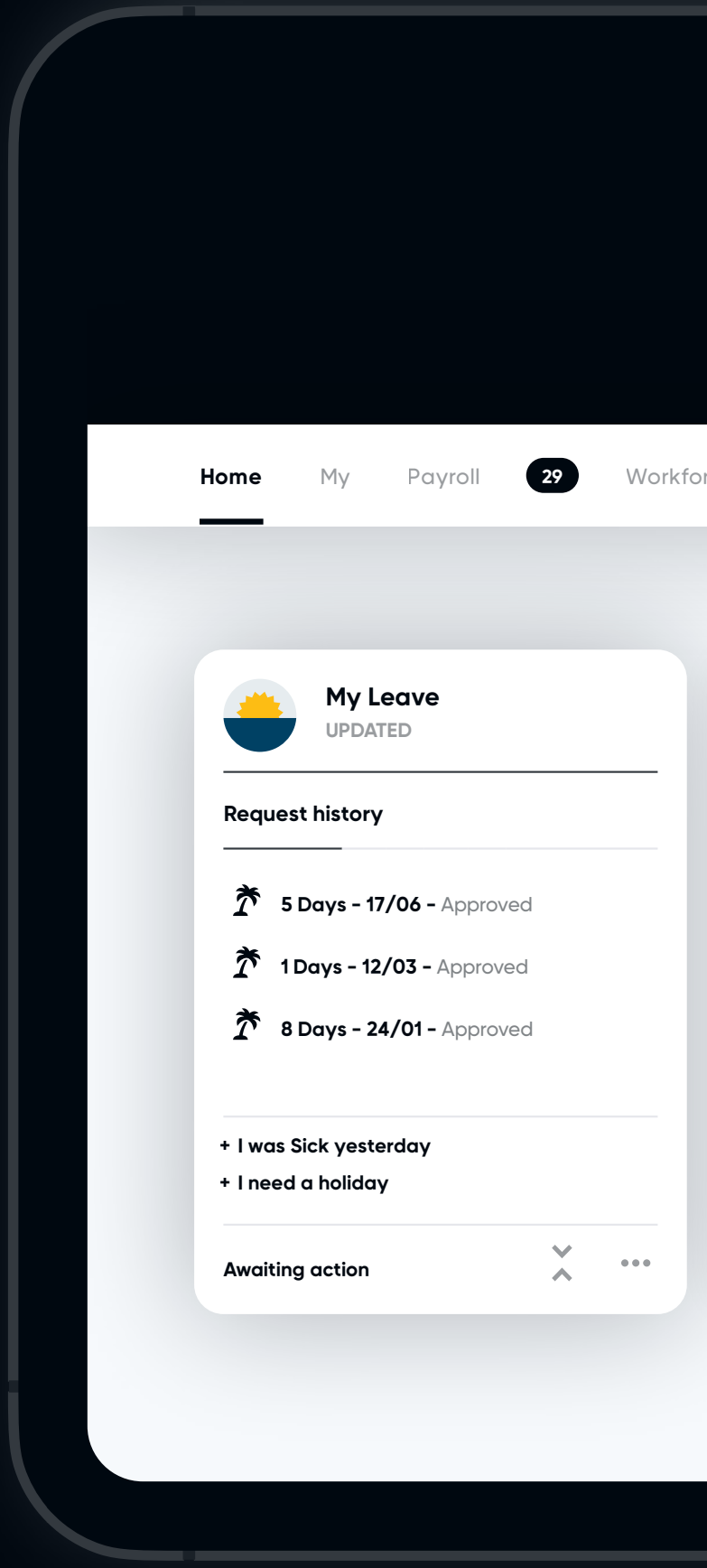
Standardise digital stationery across your business to produce recruitment letters and statements seamlessly.

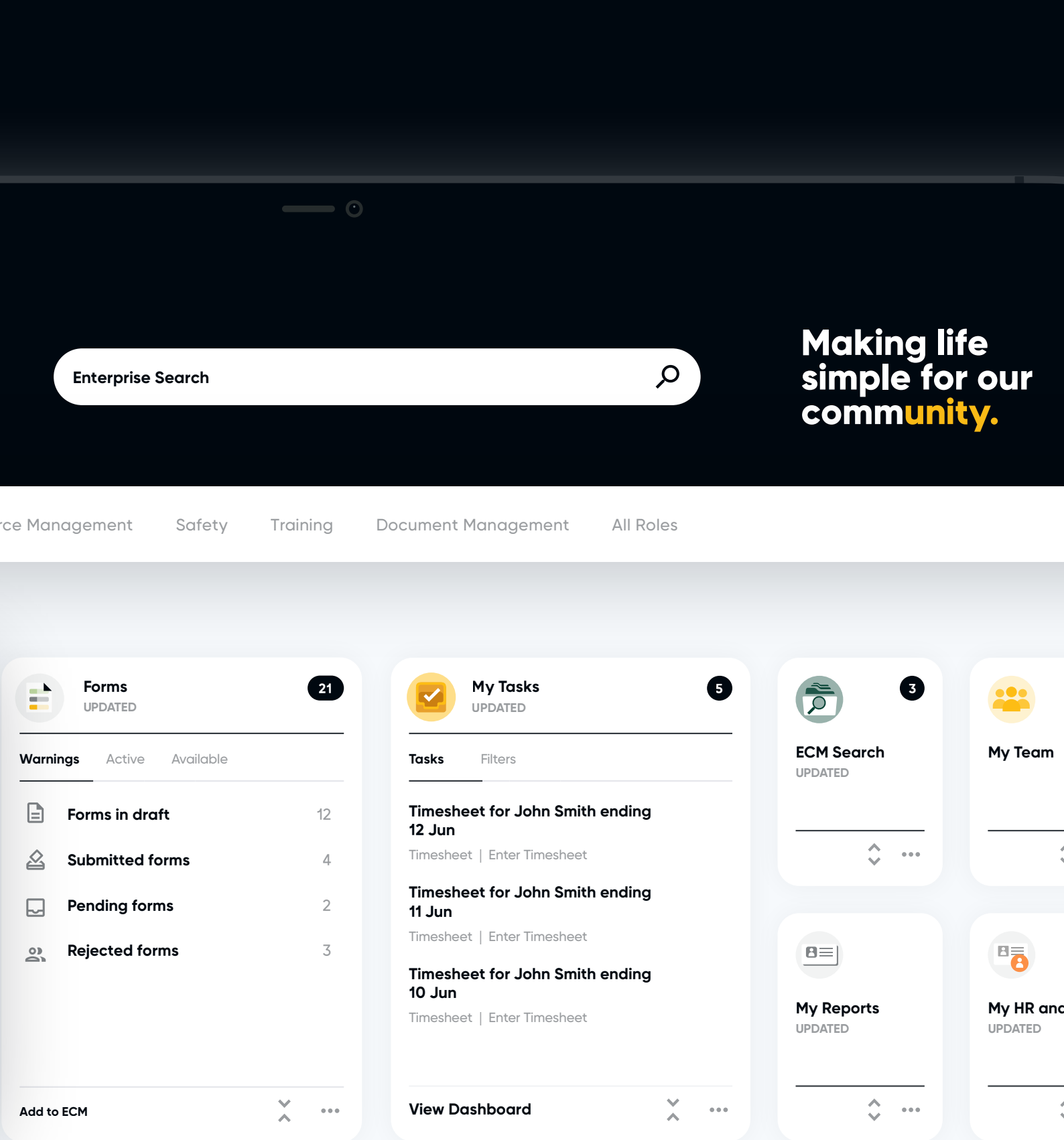
Interactions and correspondence

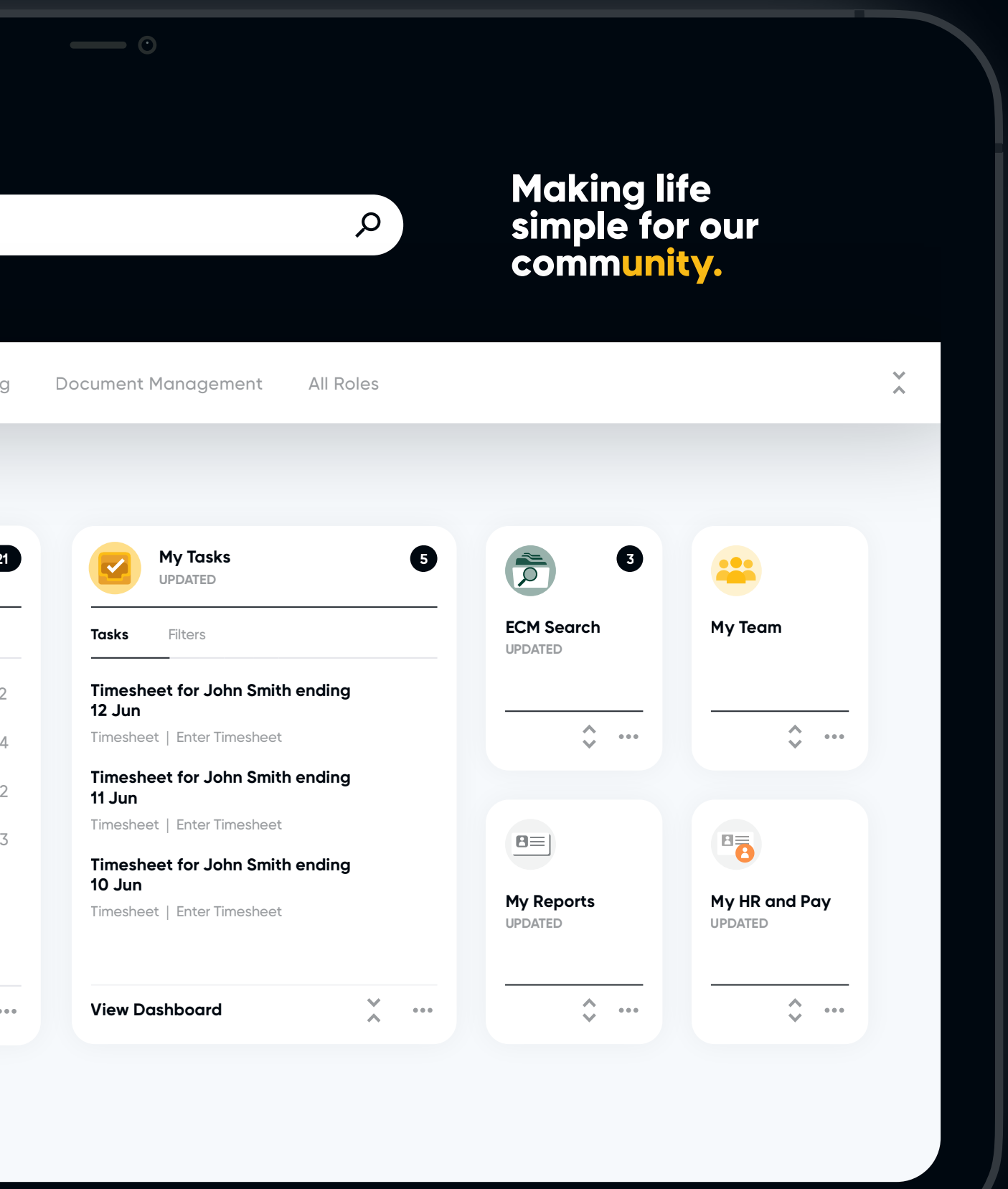
Create a 360-degree of all user interactions and simplify communications with powerful tools.

Portals

Provide self-service capabilities for all users to access real-time information from any device, anywhere, at any time.




Enterprise Search
Making life simple for our community.
rce Management
Safety
Training
Document Management
All Roles
Forms
UPDATED
21
Warnings
Active
Available
Forms in draft
12
Submitted forms
4
Pending forms
2
Rejected forms
3
Add to ECM
My Tasks
UPDATED
5
Tasks
Filters
Timesheet for John Smith ending 12 Jun
Timesheet | Enter Timesheet
Timesheet for John Smith ending 11 Jun
Timesheet | Enter Timesheet
Timesheet for John Smith ending 10 Jun
Timesheet | Enter Timesheet
View Dashboard
3
ECM Search
UPDATED
My Team
My Reports
UPDATED
My HR and
UPDATED


Making life simple for our community.
Document Management
All Roles
My Tasks
UPDATED
5
Tasks
Filters
Timesheet for John Smith ending 12 Jun
Timesheet | Enter Timesheet
Timesheet for John Smith ending 11 Jun
Timesheet | Enter Timesheet
Timesheet for John Smith ending 10 Jun
Timesheet | Enter Timesheet
View Dashboard
3
ECM Search
UPDATED
My Team
My Reports
UPDATED
My HR and Pay
UPDATED

Consulting services

From implementation to transformation, get the consulting services and support you need to ensure continued success.

Work shoulder-to-shoulder with experienced consultants who are aligned to your industry and have instant access to the latest TechnologyOne software.

Our consulting team has a proven implementation methodology and track record of project delivery, ensuring a seamless onboarding experience in the lead up to 'go live'– so you can confidently take control of your solution. Access ongoing consulting services to operate, maintain and optimise your solution. Our Application Managed Services (AMS) team will assign you with a dedicated Service Delivery Manager so you can keep pace with enhancements and leverage a best practice approach.

Support

Access self-help options, collaborate with others, find answers to questions and manage your support cases in our online Customer Community.

Our global support teams take a collaborative approach to ensure your success, engaging with you through multiple channels to ensure you receive an exceptional support experience.

Training and resources

Gain the knowledge to succeed and work more efficiently in your day-to-day role.

Led by our expert consultants, our training courses will teach you new skills and helpful tips and tricks. You can also access hundreds of online resources via the TechnologyOne University, so you can learn at your own pace.

Security standard	cia
IRAP (OFFICIAL)	✓
IRAP (PROTECTED)	✓
NZ IRD SPS 13/01	✓
ISO/IEC 27001:2013	✓
ISO/IEC 27017:2015	✓
ISO/IEC 27018:2014	✓
ISAE 3402 SOC1	✓
AT-C 205 SOC2	✓
AT-C 205 SOC3	✓
SSAE 18	✓
Cyber Essentials Plus (UK)	✓
Gov.uk	✓
PCI DSS 3.2 SAQ-D	✓

The highest level of cyber security

Secure your digital environment and reputation against threats with stringent protection across your systems.

Through the power of SaaS, continuous and automatic upgrades ensure your organisation has the latest protection against emerging threats.

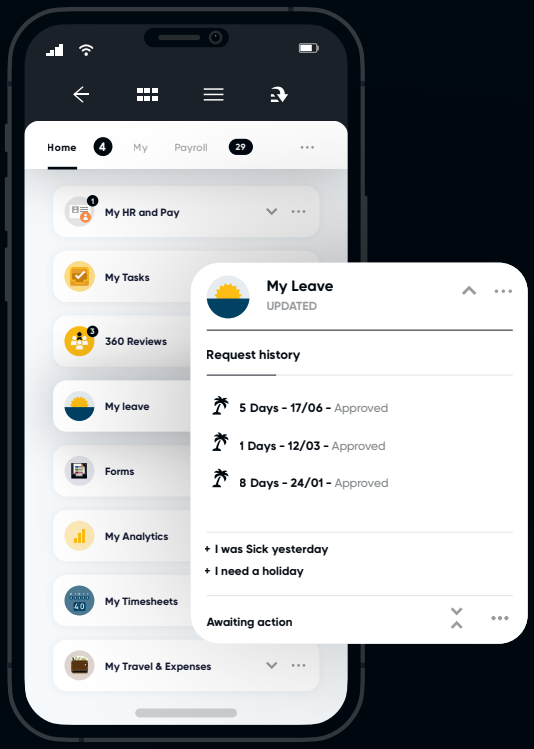
TechnologyOne is an industry-leader in cyber security, with the above security compliance certificates.

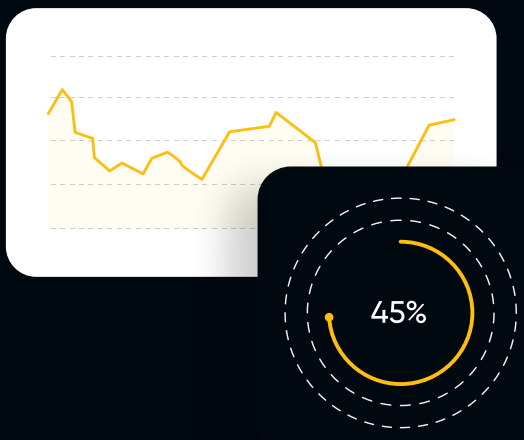
Our ~~code~~ no-code configuration

Tailor our solution for your specific needs with no programming or coding required.

Discover deep functionality for your organisation through an application that adapts to suit your unique needs. CiA is designed to seamlessly integrate with your systems to deliver an interconnected and unparalleled user experience.

Unleash streamlined functionality and cutting-edge efficiency for your organisation with faster time to value.





Real-time dashboards

Organisations must make strategic decisions to future-proof and give themselves a competitive edge.

Thrive in the face of challenges with dashboards that integrate and streamline real-time data to inform future spending and strategic decision-making.

Empower your organisation by improving efficiencies and eliminating manual and duplicated processes, reducing costs and empowering your staff to focus on your community.

SaaS+

With SaaS Plus TechnologyOne, delivers an end-to-end, customer centric solution so you can focus on serving your community.

Maximising our 'Power of One' promise, we're leveraging our unique domain expertise and taking full responsibility for the whole solution experience - reducing risk and saving you time and money.

One plan, one price, one point of call. SaaS Plus delivers:

- An all-inclusive offering tailored to the industries we serve.
- All aspects of TechnologyOne's enterprise solution.
- A single yearly fee covering all costs to implement, run, support and upgrade the solution.

Why SaaS Plus?

SaaS Plus is designed to help solve the three greatest impediments to digital transformation: time-to-value, cost, and complexity. It provides customers with a one-stop-shop, reducing much of the complexity, duplication and risk traditionally involved in ERP projects.

TechnologyOne takes complete responsibility for building, marketing, selling, implementing, supporting and running our enterprise solution for each customer, to guarantee long-term success.

SaaS Plus provides:

- Quantified scope, outcomes and approach
- Improved time-to-value – faster ROI
- Reduced project and organisational risk
- Platform for growth and business efficiency gains
- Accelerated path to a continuous improvement model



Our people

At TechnologyOne, we believe in fostering a culture of innovation, creativity, and collaboration, and have created an environment that allows our people to thrive. This culture is built into the fabric of our business, driving high performance, and underpinning our success.

Our global team of more than 1,300 passionate individuals forms the backbone of our operations. At the heart of our workforce are our more than 400 developers, powering one of the largest Australian-owned Research and Development (R&D) centres for enterprise software. In addition to our R&D centres in Brisbane and Perth, we have offshore centres in Indonesia and Vietnam, extending our capabilities to better support our customers and products.

Our developers are leaders in their field who challenge conventional thinking and go beyond the traditional realms of development methodology.

Driven by a commitment to solving complex business problems for our customers, our team has delivered a massively broad and deep global SaaS ERP solution, competing and triumphing against multinational giants with tens of thousands of staff.

Our customers are our true north guiding the decisions we make, the people we employ and the processes we create. We continue to invest in our Compelling Customer Experience program, which gives our people the ongoing training and support they need to deliver outstanding customer experiences.

About TechnologyOne

TechnologyOne (ASX: TNE) is Australia's largest enterprise software company and one of Australia's top 100 ASX-listed companies, with locations globally.

We provide a global SaaS ERP solution that transforms business and makes life simple for our community. Our deeply integrated enterprise SaaS solution is available on any device, anywhere and any time and is incredibly easy to use. Over 1,300 leading corporations, government agencies, local councils and universities are powered by our software.

Since 1987, we have been providing our customers enterprise software that evolves and adapts to new and emerging technologies, allowing them to focus on their business and not technology.

Ready to learn more?

Technology1.com