technology1

Property & Rating



Overseeing your council's properties might seem complex, but it can be simple

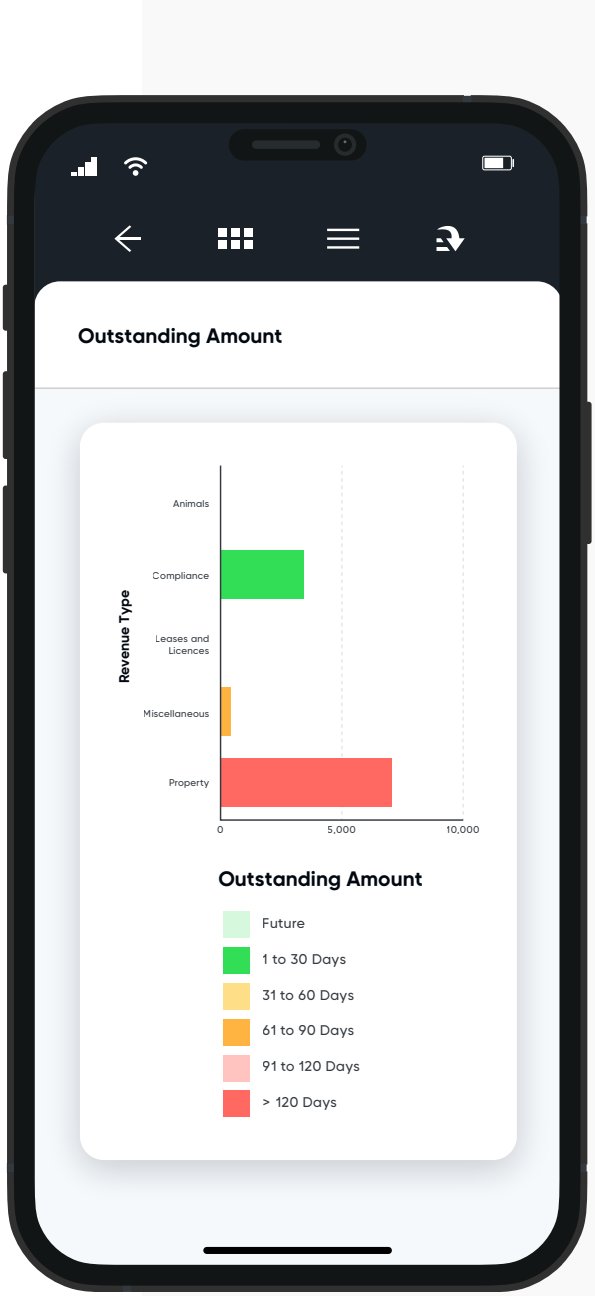
Introducing TechnologyOne's Property & Rating, a SaaS solution empowering you to manage your property, land, people, rates and addresses in one centralised system, while delivering superior service that exceeds expectations.

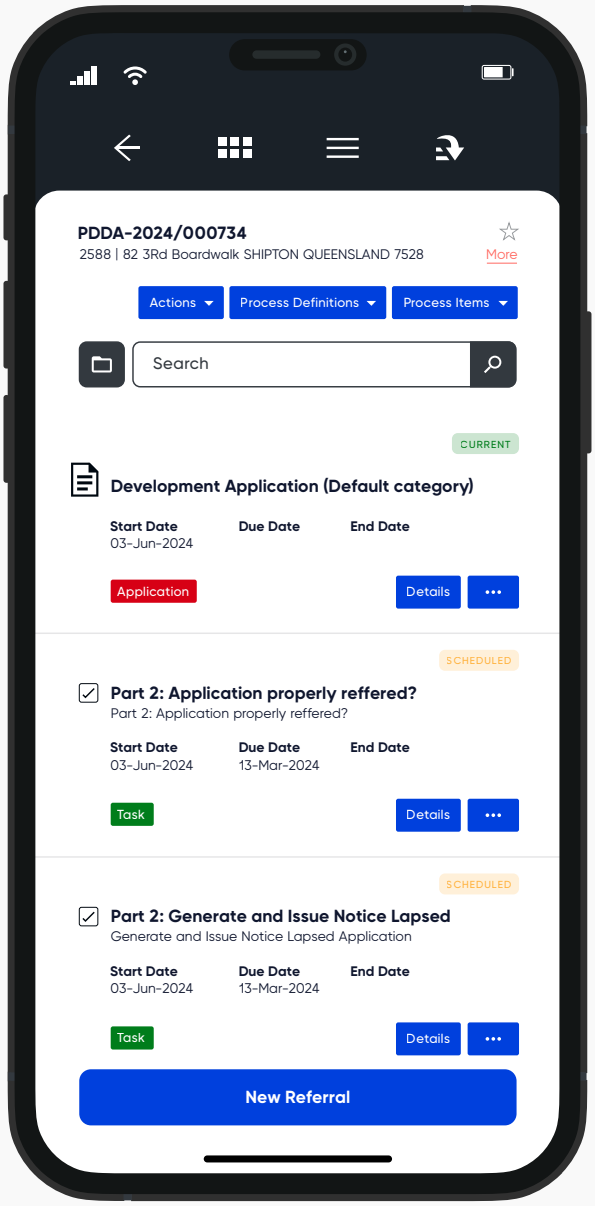
Councils face the challenge of managing diverse portfolios including residential, commercial and industrial properties, navigating complex valuation systems and ensuring fair and accurate rating assessments.

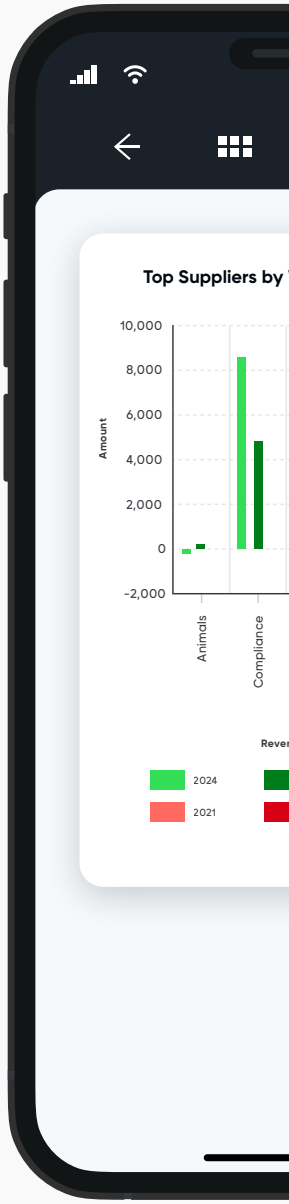
Having a system that simplifies complex processes with logical, step-by-step workflows to capture, enquire and report on all property and rating information is crucial for Australian and New Zealand local governments.

Enhance transparency, trust and engagement by providing customers with easy access to property and rating information and offering self-service functionality, reducing your back-office administration.

Streamline billing and revenue collection, improve regulatory management and boost operational efficiency to meet customer and community needs.


Outstanding Amount
Revenue Type
Animals
Compliance
Leases and Licences
Miscellaneous
Property
0
5,000
10,000
Outstanding Amount
Future
1 to 30 Days
31 to 60 Days
61 to 90 Days
91 to 120 Days
> 120 Days


PDDA-2024/000734
2588 | 82 3Rd Boardwalk SHIPTON QUEENSLAND 7528
More
Actions
Process Definitions
Process Items
Search
CURRENT
Development Application (Default category)
Start Date
03-Jun-2024
Due Date
End Date
Application
Details
SCHEDULED
Part 2: Application properly reffered?
Part 2: Application properly reffered?
Start Date
03-Jun-2024
Due Date
13-Mar-2024
End Date
Task
Details
SCHEDULED
Part 2: Generate and Issue Notice Lapsed
Generate and Issue Notice Lapsed Application
Start Date
03-Jun-2024
Due Date
13-Mar-2024
End Date
Task
Details
New Referral


Top Suppliers by
10,000
8,000
6,000
4,000
2,000
0
-2,000
Amount
Animals
Compliance
2024
2021

"TechnologyOne is now our one-stop-shop; our single source of truth. Our whole business operates from it."



GWMWater

We solve the complex to simplify life for our community

With more than 37 years' experience, TechnologyOne has pioneered Software as a Service (SaaS) for local government and higher education, empowering communities with mission-critical solutions.

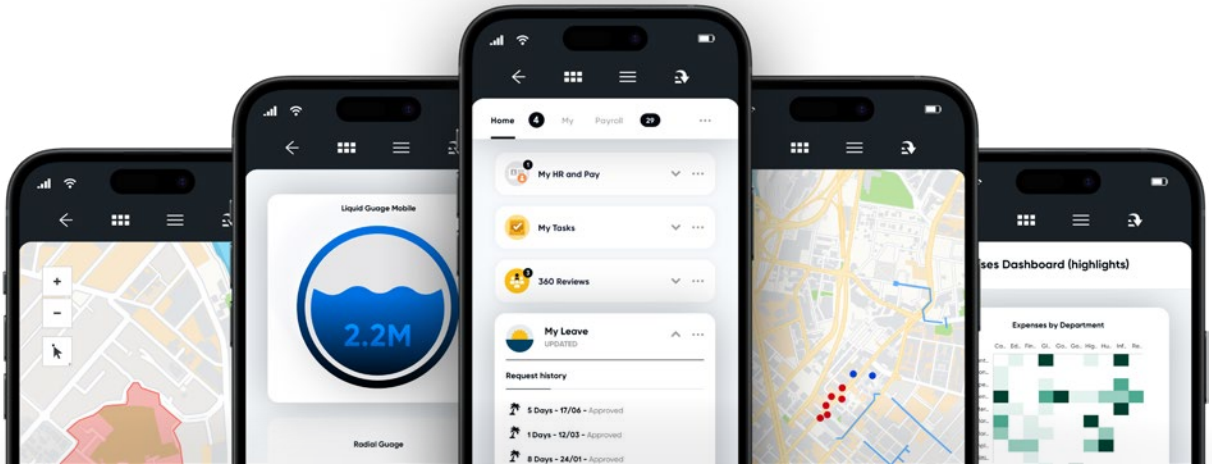
Our deep understanding and engagement with our key markets means we are able to deliver integrated, preconfigured solutions that provide proven practice, streamline implementation and reduce time, cost and risk for our customers.

We are the only company offering true global SaaS solutions, harnessing industry expertise, innovative technology and user-centred design to present unparalleled digital experiences.

Our global software enables our customers to embrace the digital revolution and an exciting new world of possibilities in a cloud-first, mobile-first world.

Over 1,300 large-scale companies, government departments and higher education institutions across the globe are supported by TechnologyOne solutions.

Future-proof your organisation with a true SaaS solution



Reinvent your system in a way no legacy software can — Software as a Service (SaaS) leverages the latest technology to deliver speed, security and scalability for your community.

SaaS delivers a mission-critical solution that empowers your organisation to provide compelling digital experiences — on any device, anywhere, at any time.

Only through the power of SaaS can your organisation embrace cutting-edge simplicity that offers a single source of truth and ensures your systems are guarded with defence-level security.

With continual upgrades, including two yearly major releases and weekly patches, empower your community with a best-in-class solution in an ever-changing environment.

Deliver superior customer service

Eliminate repetitive time-consuming activities and free up your back-office administration team by enhancing your customer experience with 24/7 online customer self-service functionality via our DxP Local Government platform.

Information at your fingertips

Increase efficiency, reduce processing times and data duplication by accessing all information relating to property, land, people and addresses in a single, centralised repository.

Seamlessly connect all your data

Maximise staff productivity with our solution which effortlessly integrates natively across TechnologyOne's entire enterprise suite and seamlessly connects your property and rating system with other systems including spatial, document management, and assets.

Enhance community engagement and consultation

In conjunction with DxP Local Government, engage directly with your community for essential business processes and corporate planning needs. Electronically record submissions, monitor and handle assessments, and generate instant real-time reports.

Streamline debt management and reconciliation

Improve the efficiency, accuracy and transparency of your financial operations by centralising revenue raising and collection processes. This enables the provision of flexible billing options and powerful reporting tools, completing the revenue management cycle.

Deliver better customer service

Enable faster responses to customer requests and improve field worker productivity with our easy-to-use mobile solutions giving staff access to real-time information on any device, anywhere, at any time.

Always up-to-date

Your organisation will be at the forefront of innovation with continual and automatic upgrades and releases all covered by one annual fee.

Secure & scalable

The highest security and privacy measures and scalability for future growth. Trusted by top Australian and New Zealand governments, authorities, businesses and education providers, our stringent cyber security safeguards data and protects your systems.

Empowering local governments, transforming communities

Capture, enquire and report on all information relating to your council's property, land, people, rates and addresses in one centralised system while delivering service that exceeds customer expectations with TechnologyOne's Property & Rating.

Spend less time on administration and more time serving your community by using powerful tools purpose-built for local government for revenue, billing and regulatory management to meet customer and community needs.

Deliver superior customer service with the flexibility to respond promptly to evolving business and customer demands on any device, anywhere, at any time.

Empower your community by providing seamless, easy-to-use self-service options available 24/7 via our DxP Local Government platform, designed for real-time service delivery and interaction.

Embrace a powerful, effective and engaging way of working so you can focus on what really matters, serving your communities.

Property and Rating

Regulatory Management

Improve efficiency, transparency and accountability and streamline regulatory processes including building and development applications, permit and licensing management, property leases and animal management. Record submissions, track and manage assessments, and provide instant real-time reports.

Billing and Revenue Management

Automate and streamline billing processes, revenue collection and debt management. Record, maintain and process debts with superior performance, calculate and analyse proposed rates and valuations, and ensure compliance with regulatory requirements.

Customer and Community Management

Electronically collect and collate customer details and community feedback to assist with the engagement process and facilitate better governance and decision making. Book and manage inspection tasks and customer requests to achieve optimum resource utilisation.

Mobile Solutions

A powerful suite of mobile solutions empowering field workers to use mobile devices for inspections, request submissions and responses and infringement tickets, capturing information on any device, anywhere, at any time.

Digital Services

Digitally record submissions, manage assessments and accurately report findings to meet local government legislative requirements for community engagement. Streamline the creation, management and amendment of all planning scheme data to ensure consistent information is provided to the community via our customer experience platform DxP Local Government.



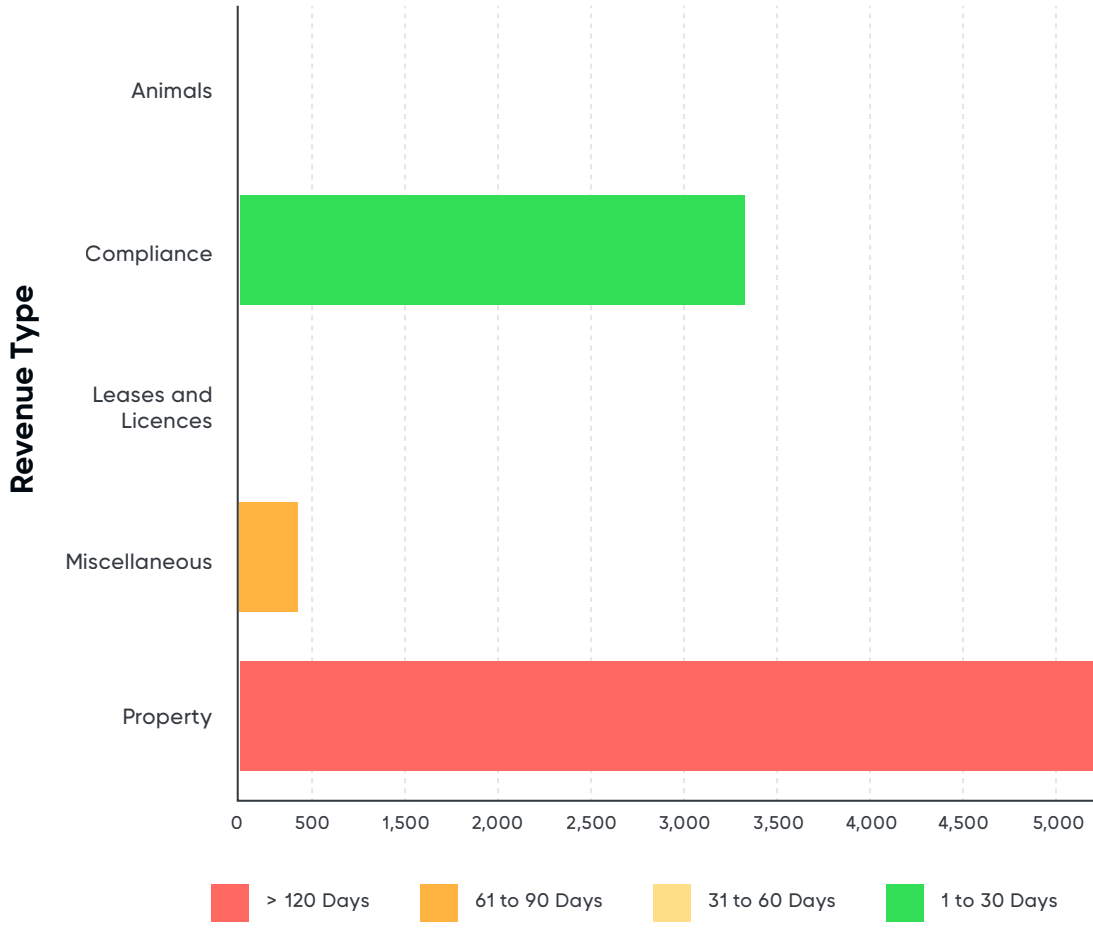
Add

Outstanding Amounts | Revenue History | Account Summary

208 | Active

st of 2,824.43

Outstanding Amounts



Security standard	cia
IRAP (OFFICIAL)	✓
IRAP (PROTECTED)	✓
NZ IRD SPS 13/01	✓
ISO/IEC 27001:2013	✓
ISO/IEC 27017:2015	✓
ISO/IEC 27018:2014	✓
ISAE 3402 SOC1	✓
AT-C 205 SOC2	✓
AT-C 205 SOC3	✓
SSAE 18	✓
Cyber Essentials Plus (UK)	✓
Gov.uk	✓
PCI DSS 3.2 SAQ-D	✓

The highest level of cyber security

Secure your digital environment and reputation against threats with stringent protection across your systems.

Through the power of SaaS, continuous and automatic upgrades ensure your organisation has the latest protection against emerging threats.

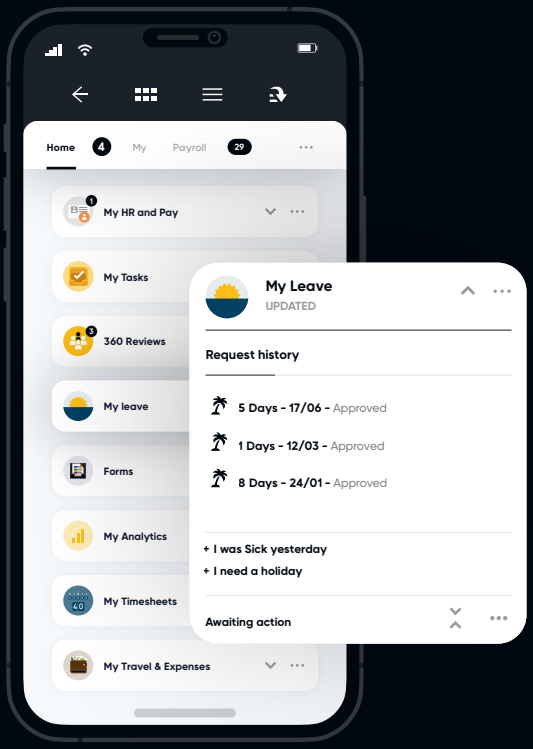
TechnologyOne is an industry-leader in cyber security, with the above security compliance certificates.

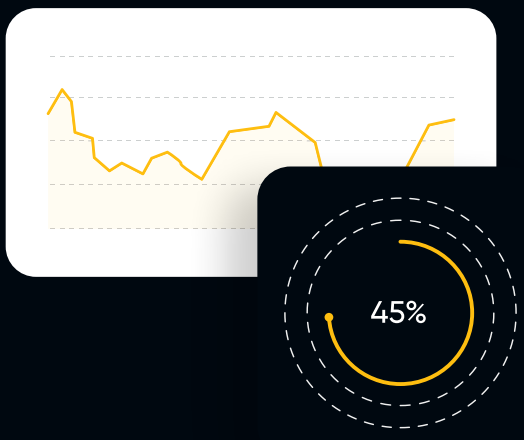
Our ~~code~~ no-code configuration

Tailor our solution for your specific needs with no programming or coding required.

Discover deep functionality for your organisation through an application that adapts to suit your unique needs. CiA is designed to seamlessly integrate with your systems to deliver an interconnected and unparalleled user experience.

Unleash streamlined functionality and cutting-edge efficiency for your organisation with faster time to value.





Real-time dashboards

Organisations must make strategic decisions to future-proof and give themselves a competitive edge.

Thrive in the face of challenges with dashboards that integrate and streamline real-time data to inform future spending and strategic decision-making.

Empower your organisation by improving efficiencies and eliminating manual and duplicated processes, reducing costs and empowering your staff to focus on your community.

SaaS+

With SaaS Plus TechnologyOne, delivers an end-to-end, customer centric solution so you can focus on serving your community.

Maximising our 'Power of One' promise, we're leveraging our unique domain expertise and taking full responsibility for the whole solution experience - reducing risk and saving you time and money.

One plan, one price, one point of call. SaaS Plus delivers:

- An all-inclusive offering tailored to the industries we serve.
- All aspects of TechnologyOne's enterprise solution.
- A single yearly fee covering all costs to implement, run, support and upgrade the solution.

Why SaaS Plus?

SaaS Plus is designed to help solve the three greatest impediments to digital transformation: time-to-value, cost, and complexity. It provides customers with a one-stop-shop, reducing much of the complexity, duplication and risk traditionally involved in ERP projects.

TechnologyOne takes complete responsibility for building, marketing, selling, implementing, supporting and running our enterprise solution for each customer, to guarantee long-term success.

SaaS Plus provides:

- Quantified scope, outcomes and approach
- Improved time-to-value – faster ROI
- Reduced project and organisational risk
- Platform for growth and business efficiency gains
- Accelerated path to a continuous improvement model



Our people

At TechnologyOne, we believe in fostering a culture of innovation, creativity, and collaboration, and have created an environment that allows our people to thrive. This culture is built into the fabric of our business, driving high performance, and underpinning our success.

Our global team of more than 1,300 passionate individuals forms the backbone of our operations. At the heart of our workforce are our more than 400 developers, powering one of the largest Australian-owned Research and Development (R&D) centres for enterprise software. In addition to our R&D centres in Brisbane and Perth, we have offshore centres in Indonesia and Vietnam, extending our capabilities to better support our customers and products.

Our developers are leaders in their field who challenge conventional thinking and go beyond the traditional realms of development methodology.

Driven by a commitment to solving complex business problems for our customers, our team has delivered a massively broad and deep global SaaS ERP solution, competing and triumphing against multinational giants with tens of thousands of staff.

Our customers are our true north guiding the decisions we make, the people we employ and the processes we create. We continue to invest in our Compelling Customer Experience program, which gives our people the ongoing training and support they need to deliver outstanding customer experiences.

About TechnologyOne

TechnologyOne (ASX: TNE) is Australia's largest enterprise software company and one of Australia's top 100 ASX-listed companies, with locations globally.

We provide a global SaaS ERP solution that transforms business and makes life simple for our community. Our deeply integrated enterprise SaaS solution is available on any device, anywhere and any time and is incredibly easy to use. Over 1,300 leading corporations, government agencies, local councils and universities are powered by our software.

Since 1987, we have been providing our customers enterprise software that evolves and adapts to new and emerging technologies, allowing them to focus on their business and not technology.

Ready to learn more?

Technology1.com